

ESCORTED TOURS



SLOVENIA, CROATIA, AUSTRIA & BALCANS

INTRODUCTION



Greetings and Welcome to PALMA TRAVEL DMC, your PERFECT & COMPLETE travel partner!

We combine high quality services with reasonable price and personal touch. Our inspiration comes from the elegance of urban cities, green countryside always raises our spirit and our hearts guide us to create and fulfill the dreams of each and every traveler. At every point since the establishment of the company over three decades ago, we have proven to be a reliable business partner with comprehensive and diverse range of travel arrangements. We are determined to provide the best support, ultimately saving you money and time to focus on things that matter the most to you.

Our team of professionals welcomes you to Slovenia and its nearby countries: Austria, Italy, Croatia, Hungary, Serbia, Bosnia & Herzegovina, Albania, Macedonia, Bulgaria, Germany, Switzerland and others. So, join us and enjoy the hospitality of the people, fantastic variety of regions, natural wonders and local traditions and culture.

PALMA TRAVEL DMC is committed in finding the best solutions for our partners. Since 1990, our Mission is to fulfill our clients' needs and to provide exceptional services that satisfy their expectations. Our priorities are to be the most innovative in the industry, to maintain our professionalism and to be readily accessible for our clients.

Longterm experiences, high-quality expectations, constant creativity enables us to establish strong business relationships with our partners and our future clients.

In this brochure, we have carefully selected our best routes for you to explore the unique and diverse trips off the beaten track; be amazed by the nature and take a glimpse inside the underworld. Meet the friendly locals and get thrilled by their stories and folklore. Let them be lakes, rivers or mountains, untouched jewels are hiding everywhere – **and we know where the best ones are.**

O L Z

INCOMING DEPARTMENT

Verovškova 55 I 1000 Ljubljana I Slovenia

tel: +386 1 51 33 670 I incoming@palma-travel.eu

www.palma-travel.eu



X U U Z

STUNNING SLOVENIA	6
IMPRESSIVE CROATIA	8
EXPLORE SLOVENIA & CROATIA	10
ADRIATIC PEARLS	12
CHARMING ITALY	14
AUSTRIA, ITALY & SLOVENIA	16
THE GREAT BALKAN EXPERIENCE	18
SOUTH BALKAN GEMS	20
IMPERIAL CIRCLE	22
PANONIAN HIGHLIGHTS	24
ROMANIA & BULGARIA	26
GREEN HEART OF EUROPE AND BLUE PEARL OF ADRIATIC	28





TA PALMA IS A MEMBER OF:







CERTIFICATES OF EXCELLENCE:













TRANSPORTATION

Our buses are comfortable and perfect for long distance traveling, apart from this we can arrange luxury buses for our sophisticated clients. Private transfers can be done either with highly comfortable vehicles or luxury vans.



ACCOMMODATION

Hotels in our portfolio are highly rated but categorized differently. Located in straight city center or semi-central location, they assure you a comfort and unforgettable stay. Hotel categories go from standard 3 star, to superior 4 and 5 star. Service is usually based on bed and breakfast with option of half board dinners.



GUIDES & TOUR DIRECTORS

Our guides and tour directors are carefully selected. They offer you support and organization and logistic solutions 24/7 during your trip. The guides are all English speaking; however, we can also provide for you guides in different languages such as Portuguese, Italian, Russian, Spanish and many others.



OTHER SERVICES

Besides classic tours we can also add or remove activities based on your client's desires. If you are to fly to some other airport than written in the tour program, please let us know and you will arrange the transfer and needed services.



TRAVEL PUZZLE

Boost the tours for more experience with TRAVEL PUZZLE option. Almost all of our tours can be combined between each other and create a new longer journey. Check for matching puzzle sign at the end of each tour and make a new longer travel experience by combing 2 tours in one.



PRIVATE & CLOSED GROUPS

If you would like to close one of our departures just for your clients, we can always customize services based on their needs and wishes. Hotels, guides - languages, meal plans can all be adjusted, therefore don't hesitate to contact us for more options.



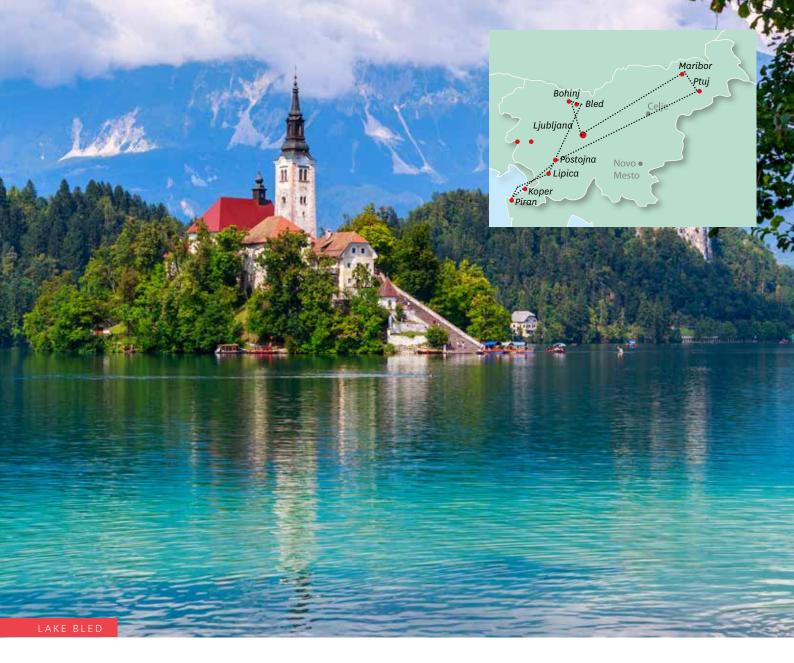
B = breakfast L = lunch T = tasting D = dinner CD = Captain's dinner

TRANSFER PRICES (PER PERSON, PER WAY)

ZAGREB – LJUBLJANA	99 €
VENICE - LJUBLJANA	99 €
JULIAN ALPS - VENICE	115 €
JULIAN ALPS – ZAGREB	115 €
VENICE - 7AGRER	990 €

CHILDREN DISCOUNT

1 child 2 - 12 years old $\bf 20\%$ off on additional bed with 2 adults in double room



STUNNING SLOVENIA

8 DAYS / 7 NIGHTS

Discover the new star of Europe and visit the queen of caves - Postojna. Enjoy colorful Ljubljana and emerald lake Bled

DAY 1: ARRIVAL IN LJUBLJANA

Welcome to Slovenia and its beloved capital! Meet with your tour director and get to know the details of your tour! Free time in Ljubljana

DAY 2: LJUBLJANA

Start your day with visit of colorful capital, Ljubljana. Your guide will take you around and show you the most important attractions, such as Preseren's square, Triple bridge, fish market, town hall and many others. To wrap up the whole Ljubljana story, you will also take funicular up to the castle hill, to learn more about Ljubljana and Slovenia's history and of course admire amazing view from the top. Afternoon will be free at leisure, to enjoy city on your own.

▶ OPTIONAL: Slovenian folklore dinner

DAY 3: MARIBOR AND PTUJ

Drive to Maribor and beginning with sightseeing of Maribor, second biggest city in Slovenia, known as the city with the oldest grapevine in the world which counts more than 400 years. The guide will take you through the old town by the river, where you will stop in one of restaurants for lunch. Some free time and then continue to Ptuj, the oldest city in Slovenia. It was the Romans who left a very strong mark here, with their gravestones, temples and roads and back then the city was known as Petovio. Later on, drive back to Ljubljana and overnight.

DAY 4: PREDJAMA CASTLE - POSTOJNA CAVE - SLOVENIAN SEASIDE

Your adventure will continue to the underworld, more exactly Karst underworld. Your first stop - Predjama, amazing Renaissance fortress, built within a cave, is not at all the kind of castle you are familiar with. Even Guinness book of records listed it biggest castle ever built inside a rock. It will definitely leave you speechless. Enter the queen of caves – Postojna cave, the only cave in the world with a train in it. The cave offers a unique experience of the underworld. After breath-taking walk underground free time for lunch and afternoon drive to Slovenian seaside. Accommodation in one of the seaside resorts and free time to relax on the beach!

DAY 5. PIRAN AND KOPER

In the morning we take a guided tour of small boutique town Piran. This Slovenian jewel used to be part of Venetian republic once, so the city's architecture reminds a lot of Venice and is absolutely one of the most adorable cities in the world. After free time for coffee by the sea, you will visit Koper, Slovenian coastal town that once used to be an island. Its medieval streets are just perfect for afternoon wandering. Lunch and free time to enjoy Slovenian seaside and relax!

B. I

DAY 6: LIPICA STUD FARM - SOCA VALLEY - KO-**BARID - JULIAN ALPS** B, L

After the breakfast drive back to Karst region, to get to know another story, this time about the horses. You will meet a special breeded horse, called Lipizzaner. Special horses that were breeded for Habsburg monarchy and are famous for being born black and becoming white while growing up. Done with very interesting visit of the historical stud farm, continue to emerald valley of Soca. The region used to be part of well-known Isonzo front in WWI, and the most important, the 12th happened in Caporetto (Kobarid) which is right in the heart of the valley where a WWI museum is located. Museum visit after lunch and afternoon drive to Julian Alps region, where magical views and pristine nature is waiting for you!

DAY 7: BLED AND BOHINJ

Time for Alpine fairy tale! With immense natural beauty, Bled, together with its surroundings and magnificent lake with an island, ranks among the

most beautiful alpine resorts of the world. Amazing castle on the cliff is offering stunning views of the region, while island in the middle of the lake can be visited with traditional boat called "pletna". After lunch, continue to the largest alpine lake in Slovenia – lake Bohinj. You will take a funicular to Mt Vogel top, where your breath will be taken away by unforgettable views of Triglav National Park.

Some free time to admire its natural beauty and relax on the lake shore. In the evening join you group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

DAY 8: DEPARTURE FROM LJUBLJANA Free time until departure for your flight back



SIGHTSEEING TOURS INCLUDED:

- LJUBI JANA
- MARIBOR & PTUJ
- PIRAN & KOPER
- SOCA VALLEY **BLED & BOHINJ**
- POSTOJNA CAVE
- PREDJAMA CASTLE

PREDICTED HOTELS:

B, L, D

LJUBLJANA: RADISSON BLU PLAZA 4*,

HOTEL SLON 4* or similar

SEASIDE: CASA ROSA 4*, HISTRION 4*,

LIFECLASS 4* or similar

JULIAN ALPS: ECO PARK BOHINJ 4*. RIKLI

BALANCE 4* or similar

GROUP TOUR		
SEASON	PRICE PER PERSON IN DBL ROOM	
Α	1.830 €	
В	1.760 €	
С	1.650 €	

	PRIVATE TOUR				
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax
А	3.950 €	2.990 €	2.560 €	2.290 €	2.090 €
В	3.790 €	2.930 €	2.460 €	2.190 €	1.990 €
С	3.580 €	2.750 €	2.340 €	2.080 €	1.880 €

PRICE INCLUDES:

- All transfers as per itinerary
- English speaking tour leader
- Accommodation in 4* hotels on BB basis
- 3 × lunch
- 1 × farewell dinner
- Entrance and funicular ride to Ljubljana
- Wine tasting in Maribor

- · Funicular ride to Mt Vogel
- · Entrance to WWI museum Entrance to Lipica stud farm
- · Entrance to Bled castle
- · Entrance Postojna cave & Predjama castle
- · Tourist tax

SGL ROOM SUPPLEMENT: 680 € DINNER IN HOTELS: 180 €

	DEPARTURE DATES	
SEASON	STARTS (FLY IN LJU)	ENDS (FLY OUT LJU)
В	11 APRIL 2024	APR 18, 2024
А	9 MAY 2024	16 MAY 2024
А	23 MAY 2024	30 MAY 2024
А	6 JUNE 2024	13 JUNE 2024
А	20 JUNE 2024	27 JUNE 2024
А	4 JULY 2024	11 JULY 2024
А	18 JULY 2024	25 JULY 2024
А	1 AUGUST 2024	8 AUGUST 2024
А	15 AUGUST 2024	22 AUGUST 2024
А	29 AUGUST 2024	5 SEPTEMBER 2024
Α	12 SEPTEMBER 2024	19 SEPTEMBER 2024
А	26 SEPTEMBER 2024	3 OCTOBER 2024
А	24 OCTOBER 2024	31 OCTOBER 2024
В	7 NOVEMBER 2024	14 NOVEMBER 2024
В	DEC 19, 2024	26 DECEMBER 2024
С	16 JANUARY 2025	23 JANUARY 2025
С	13 FEBRUARY 2025	20 FEBRUARY 2025
С	20 MARCH 2025	27 MARCH 2025



IMPRESSIVE CROATIA

8 DAYS/ 7 NIGHTS

Visit the incredible capital of Croatia, magnificent lakes Plitvice and other Croatian jewels under UNESCO's heritage protection.

DAY 1: ARRIVAL TO ZAGREB

Welcome to Croatia! Meet with your tour director and get to know the details of your tour! Free time in Zagreb.

DAY 2: ZAGREB

Explore the interesting Croatian capital. Walking tour of its historical Zagreb composed of the Gornji Grad and Kaptol, will show medieval urban complex of churches, palaces, museums, galleries and government buildings popular sightseeing

spots of the city. Free afternoon to enjoy and discover city on your own.

DAY 3: PLITVICE

One of the most photogenic natural parks is waiting for you! Daily trip to Plitvice national park will absolutely take your breath away! With its exceptional natural beauty, this area has always attracted nature lovers, and already on 8 April 1949, it was proclaimed Croatia's first national park. A UNESCO World Heritage Site is considered one

of the most spectacular natural phenomena with 16 emerald-turquoise lakes that are connected to each other by a fabulous system of waterfalls. After guided tour of the park you will have some time to enjoy the pristine nature and admire the emerald water. Later in the afternoon transfer to hotel in Plitvice area, overnight.

DAY 4: ZADAR - TROGIR - SPLIT

B, L

Start with a short city tour among ancient and early Christian monuments. Zadar was once the

important city of the first Croatian kingdom and is nowadays administrative and cultural capital of northern Dalmatia. The antique Forum, the old church St. Donat, the Cathedral St Anastasia and many others will leave an impression on you. Of course, you will also visit one of the most important attraction from bucket list - Sea Organ, experimental instrument that plays music by the way of sea waves. In the afternoon drive to Split, with stop in Trogir, antique city full of magical pal-

Accommodation in Split and free time.

DAY 5: SPLIT

Split is the capital city of Dalmatia and both the administrative and cultural capital. The old city center with its Roman Diocletian palace is part of UNESCO Heritage and is the most compelling ancient Roman monument in Croatia. Start your day with exploring the city center with a city tour take will take you to Roman Diocletian palace, St. Duje Cathedral, The Golden Gate and to famous Split riva. Afternoon will be free at leisure.

DAY 6: SPLIT - DUBROVNIK

Dubrovnik is a unique jewel of the Adriatic coast and is one of the most iconic cities in the world. The city-state of Dubrovnik was one of the most important merchant towns in the entire Adriatic region. Walk along the medieval wall that surrounds the old city center and discover its ancient secret. Passing Pile gate, Franciscan monastery, visiting Rectors' palace, and discovering magnificent city wall will amaze you. The afternoon will be

free for exploring the city on your own or join us on optional tour to the island of Lokrum, famous for its Fort Royale, Botanical garden and monastery.

DAY 7: DUBROVNIK

Free time to enjoy the Dubrovnik city on your own. Take a boat trip to Elafiti islands or just wander the medieval streets and travel back in time. In the evening join your group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

▶ OPTIONAL:

B, D

Elaphiti boat tour Mostar & Medjugorje

DAY 8: DUBROVNIK FLY OUT

Free time until transfer for flight back home.



SIGHTSEEING TOURS INCLUDED:

- ZAGREB
- PLITVICE
- ZADAR
- TROGIR
- SPLIT
- DUBROVNIK

PREDICTED HOTELS:

ZAGREB: INTERNATIONAL 4*, CANOPY BY HII TON 4* or similar

PLITVICE: MIRJANA 4*, DEGENIJA 4* or similar

SPLIT: PRESIDENT 4*, CORNER 4* or similar DUBROVNIK: LACROMA 4*, ALBATROS 4*

or similar

GROUP TOUR		
SEASON PRICE PER PERSON IN DBL ROOM		
Α	1.790 €	
В	1.680 €	
С	1.550 €	

	PRIVATE TOUR				
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax
А	3.860 €	2.960 €	2.490 €	2.230 €	2.050 €
В	3.640 €	2.780 €	2.340 €	2.100 €	1.990 €
С	3.270 €	2.490 €	2.130 €	1.890 €	1.730 €

PRICE INCLUDES:

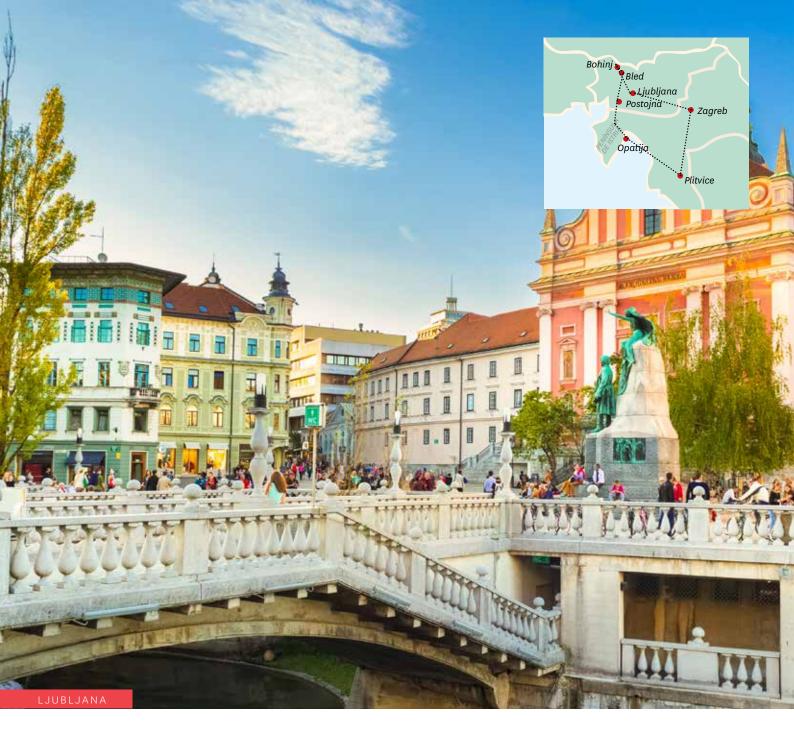
- · All transfers as per itinerary
- English speaking tour leader
- Accommodation in 4* hotels on BB basis
- 2 × lunch
- 1 × farewell dinner
- Entrance to Plitvice national park

ıx	4 pax	5 pax	6 pax
0 €	2.490 €	2.230 €	2.050 €
0 €	2.340 €	2.100 €	1.990 €
0 €	2.130 €	1.890 €	1.730 €

- Entrance to Diocletian palace (St Donat in Zadar)
- Entrance to Rector's palace
- · Tourist tax

SGL ROOM SUPPLEMENT: 498 € DINNER IN HOTELS: 180 €

DEPARTURE DATES			
SEASON	STARTS (FLY IN ZAG)	ENDS (FLY OUT DBV)	
В	18 APR 2024	APR 25, 2024	
А	16 MAY 2024	23 MAY 2024	
А	30 MAY 2024	6 JUN 2024	
А	13 JUN 2024	20 JUN 2024	
А	27 JUN 2024	4 JUL 2024	
А	11 JUL 2024	18 JUL 2024	
А	25 JUL 2024	1 AUG 2024	
А	8 AUG 2024	15 AUG 2024	
А	22 AUG 2024	29 AUG 2024	
А	5 SEP 2024	12 SEP 2024	
А	19 SEP 2024	26 SEP 2024	
А	3 OCT 2024	10 OCT 2024	
В	31 OCT 2024	31 OCT 2024	
С	7 NOV 2024	14 NOV 2024	
В	DEC 26, 2024	2 JAN 2025	
С	23 JAN 2025	30 JAN 2025	
В	20 MAR 2025	27 MAR 2025	



EXPLORE SLOVENIA & CROATIA

8 DAYS / 7 NIGHTS

Enjoy the best of Slovenia and Croatia! Visit the magical underworld in Postojna, admire emerald lakes Bled and Plitvice national Park, taste local flavours of Istria!

DAY 1: ARRIVAL IN LJUBLJANA

Welcome to Slovenia and its beloved capital! Meet with your tour director and get to know the details of your tour! Free time in Ljubljana

DAY 2: LJUBLJANA

Start your day with visit of colorful Slovenian capital, Ljubljana. Your guide will take you around and show you most important attractions, such as Preseren's square, Triple bridge, fish market, town hall and many others. To wrap up the whole Ljubljana story, you will also take funicular up to the

castle hill, to learn more about Ljubljana and Slovenia's history and of course admire amazing view from the top. Afternoon will be free at leisure, to enjoy city on your own.

▶ OPTIONAL: Slovenian folklore dinner

DAY 3: ZAGREB

Say goodbye to stunning Slovenia and drive to Croatia. Walking tour of its historical capital Zagreb composed of the Gornji Grad and Kaptol, will show medieval urban complex of churches, palaces, museums, galleries and government buildings

popular sightseeing spots of the city. Free afternoon to enjoy and discover city on your own.

DAY 4: PLITVICE - OPATIJA

One of the most photogenic natural parks is waiting for you! Plitvice national park will absolutely take your breath away! With its exceptional natural beauty, this area has always attracted nature lovers, and already on 8 April 1949, it was proclaimed Croatia's first national park. A UNESCO World Heritage Site is considered one of the most spectacular natural phenomena with 16 emerald-turquoise

lakes that are connected to each other by a fabulous system of waterfalls. After lunch, the scenic road will take you to blue Adriatic coastline. You will accommodate in Opatija, dame of coastal Croatia that emerged as holiday resort for elite already in 19th century hosting eminent guests such as Emperor Franc Josef I, empress Maria Anna and many others.

DAY 5: ISTRIA TOUR

Istria is the largest peninsula in the Adriatic Sea. The peninsula is located at the head of the Adriatic between Gulf of Trieste and Kvarner Gulf and it is shared by three countries: Italy, Slovenia and Croatia. Rovinj is one of the most popular and most developed tourist resorts in Croatia. The old town is built on the island and it is the most picturesque and romantic towns on Mediterranean. To feel the true Istrian spirit, visit one of Istrian agritourism farm for local tasting. Continue to Porec, one of most popular holiday destinations in Istria. A stroll through town and its narrow streets, will mesmerize you. In the afternoon return to hotel and enjoy free time by the sea.

DAY 6: PREDJAMA CASTLE - POSTOJNA CAVE -JULIAN ALPS B.L

Saying goodbye to seaside, your adventure will continue to the underworld, more exactly Karst underworld. Your fist stops - Predjama, amazing Renaissance fortress, built within a cave, is not at all the kind of castle you are familiar with. Even Guinness book of records listed it biggest castle ever built inside a rock. It will definitely leave you

speechless. Enter the queen of caves - Postojna cave, the only cave in the world with a train in it. The cave offers a unique experience of the underworld. Lunch and in the afternoon continue to Julian Alps region and enjoy your free time in pristine nature.

DAY 7: BLED AND BOHINJ

В. Т

B, L, D

Time for Alpine fairy tale! With immense natural beauty, Bled, together with its surroundings and magnificent lake with an island, ranks among the most beautiful alpine resorts of the world. Amazing castle on the cliff is offering stunning views of the region, while island in the middle of the lake can be visited with traditional boat called "pletna".

Later on, continue to the largest alpine lake in Slovenia - lake Bohinj. You will take a funicular to Mt Vogel top, where your breath will be taken away by unforgettable views of Triglav National Park. Lunch and some free time to admire its natural beauty and relax on the lake shore. In the evening join you group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

DAY 8: DEPARTURE FROM LJUBLJANA

Free time until departure for your flight back



SIGHTSEEING TOURS INCLUDED:

- LJUBI JANA
- ZAGREB
- PLITIVICE
- ROVINJ
- **BLED & BOHINJ**

PREDICTED HOTELS:

LJUBLJANA: RADISSON BLU PLAZA 4*, UNION HOTEL 4* or similar

ZAGREB: HOTEL PANORAMA 4*. HOTEL INTERNATIONAL 4* or similar

OPATIJA RIVIERA: OPATIJSKA CVIJETA 4*, PARK LOVRAN 4* or similar

JULIAN ALPS: ECO PARK BOHINJ 4*, RIKLI BALANCE 4* or similar

GROUP TOUR		
SEASON	PRICE PER PERSON IN DBL ROOM	
Α	1.790 €	
В	1.690 €	
С	1.530 €	

PRIVATE TOUR					
SEASON	2 pax	3 pax	4 pax	5 pax	6 рах
Α	3.930 €	2.990 €	2.550 €	2.270 €	2.080 €
В	3.690 €	2.840 €	2.390 €	2.140 €	1.950 €
С	3.330 €	2.560 €	2.160 €	1.930 €	1.760 €

PRICE INCLUDES:

- All transfers as per itinerary
- English speaking tour leader
- Accommodation in 4* hotels on BB basis
- 3 × lunch
- 1 × farewell dinner
- local goods tasting in Istria
- Entrance to Ljubljana castle and funicular ride

- · Entrance to Plitvice NP · Funicular ride to Mt Vogel
- Entrance to Bled castle
- Entrance Postojna cave & Predjama castle
- Tourist tax

SGL ROOM SUPPLEMENT: 380 € DINNER IN HOTELS: 140 €.

DEPARTURE DATES				
SEASON	STARTS (FLY IN LJU)	ENDS (FLY OUT LJU)		
В	11 APRIL 2024	APR 18, 2024		
А	9 MAY 2024	16 MAY 2024		
А	23 MAY 2024	30 MAY 2024		
А	6 JUNE 2024	13 JUNE 2024		
А	20 JUNE 2024	27 JUNE 2024		
А	4 JULY 2024	11 JULY 2024		
А	18 JULY 2024	25 JULY 2024		
А	1 AUGUST 2024	8 AUGUST 2024		
А	15 AUGUST 2024	22 AUGUST 2024		
А	29 AUGUST 2024	5 SEPTEMBER 2024		
А	12 SEPTEMBER 2024	19 SEPTEMBER 2024		
С	26 SEPTEMBER 2024	3 OCTOBER 2024		
С	24 OCTOBER 2024	31 OCTOBER 2024		
В	7 NOVEMBER 2024	14 NOVEMBER 2024		
С	DEC 19, 2024	26 DECEMBER 2024		
С	16 JANUARY 2025	23 JANUARY 2025		
В	20 MARCH 2025 27 MARCH 2025			
·				



ADRIATIC PEARLS

10 DAYS/9 NIGHTS

Explore the pearls of Adriatic sea! Visit the most romantic city in the world - Venice and learn all about the charming little towns like Piran, Koper, Opatija, Zadar, Split and Dubrovnik, all located on along the crystal blue Adriatic

DAY 1: ARRIVAL TO VENICE

Welcome to at the Queen of Adriatic, the mesmerizing Venice! Arrival to airport, transfer to hotel. Meet with your tour director to get all the information about the tour.

DAY 2: VENICE

After breakfast you will take a guided tour of the enchanted city. Cruise with the taxi boat will offer the first view of the »City of Canals«. Your tour will take you to St. Mark's Square with the beautiful basilica of St. Mark, always interesting astrological clock and bell tower Campanile, Bridge of Sighs and most important bridge - Rialto. Free afternoon to enjoy the city on your own. Later in the

evening transfer to hotel and overnight.

▶ OPTIONAL:

Gondola ride through Venice's canals

DAY 3: VENICE - PIRAN - KOPER - OPATIJA RIVIERA B, L

Continue your journey to Slovenia. You will visit Piran lovely Slovenian old town on seaside. Colourful city center with interesting history is the pearl of Slovenian coast and reminds a lot of Venice since it belonged to Venetian republic for many years. You tour will include sightseeing of the most important attractions, including Square Tartini, St. George church, glorious city wall. Continue to Koper, the capital of seaside that once used to be an

island. After guided walk through town, you will have lunch and some free time. In the late afternoon arrival to Opatija, a small metropolitan resort on the Croatian coast, where you will enjoy the evening in the coastal atmosphere.

DAY 4: ISTRIA TOUR

Istria is the largest peninsula in the Adriatic Sea. The peninsula is located at the head of the Adriatic between Golf of Trieste and Kvarner Gulf and it is shared by three countries: Italy, Slovenia and Croatia. Rovinj is one of the most popular and most developed tourist resorts in Croatia. The old town is built on the island and it is the most picturesque and romantic towns on Mediterranean. To fell the

B. DG

true Istrian spirit, visit one of Istrian agritourism farm for local tasting. Continue to Porec, one of most popular holiday destinations in Istria. A stroll through town and its narrow streets, will mesmerize you. In the afternoon return to hotel and enjoy free time by the sea.

DAY 5: PLITVICE

Say goodbye to the seaside for a little while and head on to discovering hinterland of Croatia.

You will visit one of the most beautiful sites of nature in all of Europe. Plitvice national park comprises of 16 terrace lakes, all interconnected by waterfalls, and kilometers of wooden bridges and forest paths. The amazing part of Croatia is also on UNESCO World Heritage list. In the afternoon free time to enjoy pristine nature. Accommodation in Plitvice area, dinner in hotel, overnight.

DAY 6: ZADAR - TROGIR - SPLIT

Start with a short city tour among ancient and early Christian monuments. Zadar was once the important city of the first Croatian kingdom and is nowadays administrative and cultural capital of northern Dalmatia. The antique Forum, the old church St. Donat, the Cathedral St Anastasia and many others will leave an impression on you. Of course, you will also visit one of the most important attraction from bucket list – Sea Organ, experimental instrument that plays music by the way of sea waves. In the afternoon drive to Split, with stop in Trogir, antique city full of magical palaces. Accommodation in Split and free time.

DAY 7: SPLIT

B D

Split is the capital city of Dalmatia and both the administrative and cultural capital. The old city center with its Roman Diocletian palace is part of UNESCO Heritage and is the most compelling ancient Roman monument in Croatia. Start your day with exploring the city center with a city tour take will take you to Roman Diocletian palace, St. Duje Cathedral, The Golden Gate and to famous Split riva. Afternoon will be free at leisure.

DAY 8: SPLIT - DUBROVNIK

Dubrovnik is a unique jewel of the Adriatic coast and is one of the most iconic cities in the world. The city-state of Dubrovnik was one of the most important merchant towns in the entire Adriatic region. Walk along the medieval wall that surrounds the old city center and discover its ancient

secret. Passing Pile gate, Franciscan monastery, visiting Rectors' palace, and discovering magnificent city wall will amaze you. The afternoon will be free for exploring the city on your own or join us on optional tour to the island of Lokrum, famous for its Fort Royale, Botanical garden and monastery.

DAY 9: DUBROVNIK

B, D

Free time to enjoy the Dubrovnik city on your own. Take a boat trip to Elafiti islands or just wander the medieval streets and travel back in time. In the evening join you group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

DAY 10: DUBROVNIK FLY OUT

В

Free time until transfer for flight back home.



SIGHTSEEING TOURS INCLUDED:

- VENICE
- · PIRAN
- KOPER
- · ROVINJ
- · POREC
- · PLITVICE NP
- · ZADAR
- · TROGIR
- SPLIT
- DUBROVNIK

PREDICTED HOTELS:

VENICE: DBL TREE BY HILTON 4*, HOTEL POPPY 4* or similar

OPATIA RIVIERA: OPATIJSKA CVIJETA 4*, PARK LOVRAN 4* or similar

PLITVICE: HOTEL MACOLA 3*, HOTEL MIRJANA 4* or similar

SPLIT: HOTEL AMPHORA 4*, HOTEL CORNER 4* or similar

CORNER 4* or similar **DUBROVNIK:** VALAMAR LACROMA 4*.

DUBROVNIK: VALAMAR LACROMA 4* HOTEL ALBATROS 4* or similar

	DEPARTURE DATES	
SEASON	STARTS (FLY IN VCE)	ENDS (FLY OUT DBV)
В	APRIL 4, 2024	APRIL 13, 2024
А	APRIL 25, 2024	MAY 4, 2024
А	MAY 16, 2024	MAY 25, 2024
А	JUNE 6, 2024	JUNE 15, 2024
А	JUNE 27, 2024	JULY 6, 2024
А	JULY 18, 2024	JULY 27, 2024
А	AUGUST 8, 2024	AUGUST 17, 2024
А	AUGUST 29, 2024	SEPTEMBER 7, 2024
А	SEPTEMBER 19, 2024	SEPTEMBER 28, 2024
В	OCTOBER 10, 2024	OCTOBER 19, 2024
С	NOVEMBER 21, 2024	NOVEMBER 30, 2024
С	DECEMBER 12, 2024	DECEMBER 21, 2024
С	JANUARY 9, 2025	JANUARY 18, 2025
В	FEBRUARY 6, 2025	FEBRUARY 15, 2025

GROUP TOUR SEASON PRICE PER PERSON IN DBL ROOM A 2.550 € B 2.390 € C 2.180 €

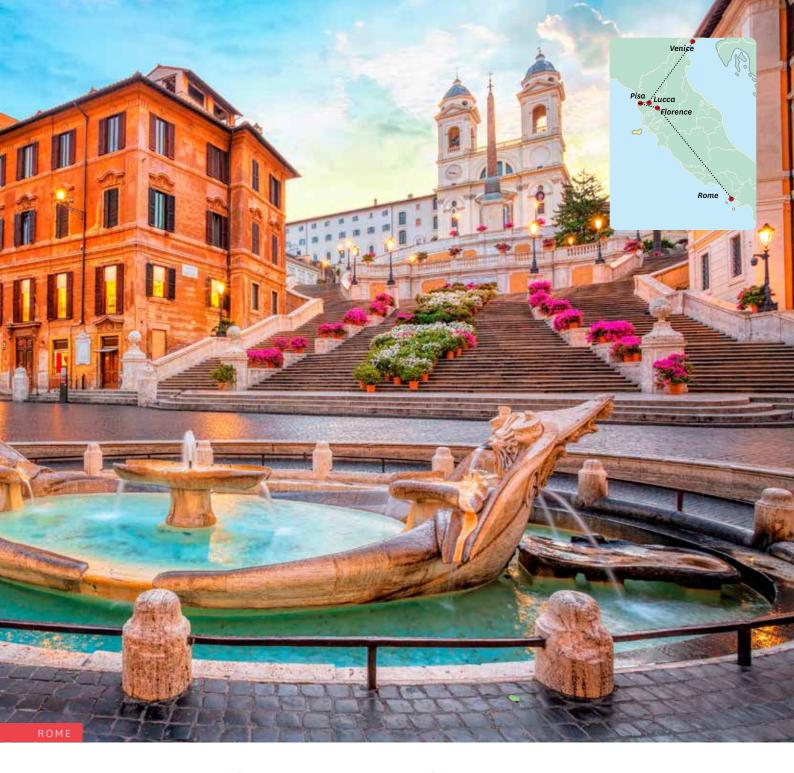
	PRIVATE TOUR				
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax
Α	5.560 €	4.260 €	3.590 €	3.190 €	2.930 €
В	5.260 €	3.990 €	3.390 €	3.050 €	3.830 €
С	4.790 €	3.670 €	3.190 €	2.780 €	2.530 €

PRICE INCLUDES:

- All transfers as per itinerary
- English speaking tour leader
- Accommodation in 4* hotels on BB basis
- · 3 × lunch
- · 1× farewell dinner
- · 1× local tasting
- · Taxi boat ride in Venice

- · Entrance to Euphrasian Basilica
- Entrance to Plitvice NP
- Entrance to Diocletian palace
- · Entrance to Rector's palace
- Tourist tax

SGL ROOM SUPPLEMENT: 830 € DINNER IN HOTELS: 190 €



CHARMING ITALY

8 DAY/7 NIGHTS

Welcome to the country of love, delicious food, great wine and rich history. Explore Rome, where it all started and continue through picturesque Tuscany all the way to romantic Venice

DAY 1: ARRIVAL ROME

Welcome to Italy and its famous capital Rome. Meet with your tour director and get to know the details of your tour! Free time in the eternal city.

DAY 2: ROME

All roads lead to Rome! Join your tour leader for a guided tour of this historical city. Visit the gladiator's arena – Colosseum, Caesar's forum, Venice square, ...take a stroll in the through Piazza Navona

with famous fountain of Fours Rivers, admire the magnificent Pantheon, Spanish stairs and throw a coin in fountain Trevi. Later in the afternoon, free time to experience the city on your own.

DAY 3: VATICAN MUSEUMS & SISTINE CHAPEL B

Discover the smallest state in the world – Vatican. Your guide will first take you through Vatican's museums, including one of the richest art collections in the world. Special attention will be dedicated

to unique Sistine Chapel adorned by Michelangelo. The tour will end on St Peter's square, where you will be able to admire the St Peter's Basilica as well. In the afternoon, visit the unique church of St Mary of Angels, San Pietro and Vincoli church where you can see the chains of St Peter. Afternoon will be free for you to enjoy the final moments in Rome.

DAY 4: ASSISI - SAN GIMIGNANO - FLORENCE

Continue your adventure to medieval town of Assisi, where patron of Italy, St Francis was born. Walking tour of the ancient town, protected by UNESCO World Heritage, offers interesting sites as Basilica of San Francisco, an artistic highlight of medieval Europe containing the sacred relics of St Francis and Giotto's frescoes. After the basilica visit drive through Tuscany. Stop at one of the best wine cellars in the region, where you will learn all about the traditional wine Chianti and try it togheter with the tasting of local products. Afternoon walk through the picturesque San Gimignano and in the late afternoon, arrival to Renaissance city of Florence. Accommodation and free time.

DAY 5: FLORENCE

Head for the ancient heart of Florence and experience a real travel back in time when your guide takes you to Piazza del Duomo with outstanding cathedral Santa Maria de Fiore, Giotto's Bell, Dante's birth house and church Santa Croce. Stop at Piazza della signora, decorated with numerous palace and monuments, admire the church Orsanmichele and its gothic style, stroll through Uffizi Gallery staircase all the way to Pitti palace. Afternoon will be free at leisure.

▶ OPTIONAL:

Ufizzi Gallery visit

DAY 6: PISA - LUCA - VENICE

Before saying goodbye to Tuscany, visit one if its most renewed towns, Pisa. Snap a photo with famous leaning tower and stop at square of Miracles where Galileo Galilei has proved that Aristotle's theory of the acceleration of falling bodies is incorrect. Continue to Lucca, and take a walk though this medieval pearl visiting St Michel cathedral, St Martin church, city wall, etc. in the late afternoon arrival Venice area, accommodation in hotel and free time.

DAY 7: VENICE

Spend a day in the most romantic city in the world, Venice. Embark the taxi boat and take a guided tour of the Venice city. Your tour will take you around St. Marco's Square to see Basilica with famous mosaics and its bell tower, Astrological tower, the Doge's palace - residence of Doges of Venice, cross the Rialto bridge and listen to the stories of famous Venetians. Free afternoon to enjoy city by yourself, find true souvenirs from Murano glass, and have a coffee on Str Marco's square. In the evening join your group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

▶ OPTIONAL:

Gondola ride through Venice's canals

DAY 8: VENICE FLY OUT

R D

Free time until transfer for flight back home.



SIGHTSEEING TOURS INCLUDED:

- ROME
- VATICAN
- ASSISI
- SAN GIMIGNANO
- **FLORENCE**
- PISA VENICE

PREDICTED HOTELS:

ROME: EXE INTERNATIONAL 4*, BW PLUS UNIVERSO 4* or similar

MICHELANGELO 4* or similar

GROUP TOUR		
SEASON	PRICE PER PERSON IN DBL ROOM	
A	2.200 €	

PRIVATE TOUR					
SEASON	2 pax	3 рах	4 pax	5 pax	6 рах
Α	2.790 €	3.670 €	3.120 €	2.740 €	2.530 €

PRICE INCLUDES:

- · All transfers as per itinerary
- English speaking tour leader
- Accommodation in 4* hotels on BB basis
- 1 × lunch
- 1 x farewell dinner
- Entrance to Vatican museums

FLORENCE: NH FIRENZE 4*. STARHOTELS

VENICE: NH LAGUNA 4*, HOTEL POPPY 4* or similar

	4 pax	5 pax	6 pax
) €	3.120 €	2.740 €	2.530 €

- Entrance to Basilica Santa Croce
- · Venice return boat ride
- · Tourist tax

SGL ROOM SUPPLEMENT: 830 € DINNER IN HOTELS: 190 €

	DEPARTURE DATES				
SEASON	STARTS (FLY IN FCO)	ENDS (FLY OUT VCE)			
А	APRIL 6, 2024	APRIL 13, 2024			
А	APRIL 27, 2024	MAY 4, 2024			
А	MAY 18, 2024	MAY 25, 2024			
А	JUNE 8, 2024	JUNE 15, 2024			
А	JUNE 29, 2024	JULY 6, 2024			
А	JULY 20, 2024	JULY 27, 2024			
А	AUGUST 10, 2024	AUGUST 17, 2024			
А	AUGUST 31, 2024	SEPTEMBER 7, 2024			
А	SEPTEMBER 21, 2024	SEPTEMBER 28, 2024			
А	OCTOBER 12, 2024	OCTOBER 19, 2024			



AUSTRIA, ITALY & SLOVENIA

12 DAYS/11 NIGHTS

Welcome to the heart of Europe. Slovenia, Austria and Italy offer an unforgettable combo of rich history, colorful cities, delicious food, mesmerizing nature and great people.

DAY 1: ARRIVAL IN VIENNA

Welcome to Austria and its historical capital, Vienna. Meet with your tour director and get to know the details of your tour!

DAY 2: VIENNA

You will start your day with a sightseeing tour of capital Vienna where you will visit Ringstrasse, circular road surrounding the Innere Stadt district of Vienna, Hofburg with famous Spanish riding school, Parliament, City Hall, Palace Urania and Karl's Cathedral, famous Graben Street to the St. Stephen's Cathedral and more. Of course, you will not miss even the visit of the famous Schöbrünn palace. Afternoon will be free at leisure for shopping or tasting of the famous Sacher cake in one of many coffee shops in the city center.

▶ OPTIONAL:

Cruise on Danube with dinner

DAY 3: MELK - LINZ - SALZBURG

Leave the royal capital behind you and drive towards Salzburg. Your first stop will be famous Melk Monastery, Benedictine abbey which contains the tomb of Saint Coloman of Stockerau and the remains of several members of the House of Babenberg, Austria's first ruling dynasty. Continue to Linz, third biggest city in Austria and capital of Upper Austria region. Lunch and walking tour of this constantly changing and developing city. Arrival to Salzbrug in late afternoon, check in and free time.

DAY 4: SALZBURG

Begin with a guided tour of the city will include views of the Residence, the Carillon, the Cathedral, the Franciscan Church, Mozart Square and city locations of "The Sound of Music": Mirabell Gardens and Nonnberg Abbey. Afternoon will be free for individual exploring and shopping.

▶ OPTIONAL:

Afternoon Hallein saltmine visit

DAY 5: SWAROWSKI SALTMINE - INNSBRUCK

In the morning departure to Innsbruck, but before

arriving there you will stop to visit the famous Crystal Museum Swarowski. Crystal Worlds was opened in 1995 to mark the centennial anniversary of the company's founding, when artist André Heller designed a unique and magical place. This beloved attraction has brought moments of wonder to over fifteen million visitors from all around the world. Overwhelmed and almost blinded from the shining crystals you will continue to the center of Innsbruck – the capital of Tyrolia to admire medieval buildings. You will take a look of the famous Golden Roof, St. Jacob's cathedral and Hofburg imperial

DAY 6: BOLZAN - GARDA LAKE B,

palace. Accommodation in hotel and free time.

Leave Slovenia behind and drive to Italy and Dolomiti region. On your way you will pass also Austrian Alps, before entering famous Sud Tirol region. Pass by Merano and admire the typical Tirolese architecture. Stop in Bolzano, historical and me-

dieval capital of Alto Adige region. Visit magnificent with gothic and romanic elements and stop for lunch. In the late afternoon accommodation in Garda lake area, free time and overnight.

DAY 7: GARDA LAKE

Free time to enjoy by famous Garda lake riva. You can enjoy the lake beach or visit one of numerous entertainment parks nearby (Gardaland, Aquasplah, Zoo Safari...).

▶ OPTIONAL:

Gardaland, ZOO safari Milano shopping tour Cooking class

DAY 8: VERONA - VENICE

Check out from hotel on Garda lake and drive to Adriatic. On your way you will stop in romantic Verona, a town of romantic story about Romeo and Juliet protected also by UNESCO World Heritage Site. Guided tour of the city will take you to the lovely square Piazza delle Erbe, Roman amphitheater, Juliet's house and other historical sites. Some free time for lunch and exploring Verona on your own. Later on, drive to Venice area. Arrival in late afternoon, accommodation, free time.

DAY 9: VENICE

Welcome to the most romantic city in the world, Venice. Embark the taxi boat and take a guided tour of the Venice city. Your tour will take you around St. Marco's Square to see Basilica with famous mosaics and its bell tower, Astrological tower, the Doge's palace - residence of Doges, cross the Rialto bridge and listen to the stories of famous Venetians. Free afternoon to enjoy city on yourself, find true souvenirs from Murano glass, and have a coffee on Str

Marco's square. In the evening return to hotel for overnight.

▶ OPTIONAL:

Gondola ride through Venice's canals

DAY 10: VENICE – TRIESTE - LJUBLJANA B, L Goodbye Venice and drive towards Slovenia. On the way, stop in Italy's most cosmopolitan city, Trieste. Glorious Habsburgs made it "the little Vienna on the sea", and in its characteristic mixture of languages, people and religions one easily senses its combined Central European and Mediterranean spirits. After guided tour of Piazza Unità and on to the monumental palazzi and the Greek Orthodox Church of San Nicolò on the Trieste Canal Grande (Grand Canal) and the center of the neighborhood built at the behest of Maria Theresa of Austria, lunch in traditional trattoria and drive to Ljubljana. Arrival in the late afternoon, accommodation and overnight.

DAY 11: LJUBLJANA

Start your day with visit of beloved Slovenian capital, Ljubljana. Your guide will take you around and show you most important attractions, such as Preseren's square, Triple bridge, fish market, town hall and many others. To wrap up the whole Ljubljana story, you will also take funicular up to the castle hill, to learn more about Ljubljana and Slovenia's history and of course admire amazing view from the top. Lunch and afternoon free at leisure, to enjoy city on your own. In the evening join you group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

DAY 12: LJUBLJANA FLY OUT

R

R D

Free time until transfer to airport for flight back home



SIGHTSEEING TOURS INCLUDED:

- · VIENNA
- · LINZ
- SALZBURG
- · INNSBRUCK
- · BOLZAN
- VERONA
- VENICE
- TRIESTELJUBLJANA

PREDICTED HOTELS:

VIENNA: LEONARDO ROYAL 4*, ATH PYRAMIDE 4* or similar

SALZBURG: NH SALZBURG CITY 4*, BW PLIS AMEDIA ART 4* or similar

BOLZANO: PARKHOTEL WERTH 4*, STIEGL SCALA 4* or similar

GARDA LAKE: VILLA LUISA SAN FELICE DEL BENACO 4*, SAVOY PALACE GARDONE RIVIERA 4* or similar

VENICE: NH LAGUNA 4*, HOTEL POPPY 4* or similar

LJUBLJANA: RADISSON BLU PLAZA 4*, UNION HOTEL 4* or similar

DEPARTURE DATES				
SEASON	STARTS (FLY IN VIE)	ENDS (FLY OUT LJU)		
В	APRIL 2, 2024	APRIL 13, 2024		
А	APRIL 23, 2024	MAY 4, 2024		
А	MAY 14, 2024	MAY 25, 2024		
А	JUNE 4, 2024	JUNE 15, 2024		
А	JUNE 25, 2024	JULY 6, 2024		
А	JULY 16, 2024	JULY 27, 2024		
А	AUGUST 6, 2024	AUGUST 17, 2024		
А	AUGUST 27, 2024	SEPTEMBER 7, 2024		
А	SEPTEMBER 17, 2024	SEPTEMBER 28, 2024		
А	OCTOBER 8, 2024	OCTOBER 19, 2024		
В	OCTOBER 29, 2024	NOVEMBER 9, 2024		

GROUP TOUR SEASON PRICE PER PERSON IN DBL ROOM A 3.090 € B 2.880 €

PRIVATE TOUR					
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax
А	6.660 €	5.080 €	4.290 €	3.830 €	3.490 €
В	6.280 €	4.820 €	4.070 €	3.640 €	3.320 €

PRICE INCLUDES:

- · All transfers as per itinerary
- · English speaking tour leader
- Accommodation in 4* hotels on BB basis
- · 3 × lunch
- 1 × farewell dinner
- Entrance to Schönbrünn palace
- Entrance to Melk monastery
- Entrance to Swarowski crystal museum
- · Venice return boat ride
- Entrance to Ljubljana castle and funicular ride
- · Tourist tax

SGL ROOM SUPPLEMENT: 1.140 € DINNER IN HOTELS: 399 €



THE GREAT BALKAN EXPERIENCE

15 DAYS/14 NIGHTS

Enjoy the authentic spirit of Balkans discovering the amazing history of the region, exploring the culture of different nations and tasting flavours of the delicious food variety in Croatia, Serbia, Bosnia and Herzegovina, Macedonia, Albania and Montenegro.

DAY 1: ARRIVAL ZAGREB

Welcome to Croatia's capital! Meet with your tour director to get all the information about the tour.

DAY 2: ZAGREB

Start your day with guided walking tour of its historical capital Zagreb composed of the Gornji Grad and Kaptol, will show medieval urban complex of churches, palaces, museums, galleries and government buildings popular sightseeing spots of the city. Free afternoon to enjoy and discover city on your own.

DAY 3: ZAGREB - NOVI SAD - BELGRADE

Check out from hotel and drive to Serbia. On the way stop and visit Novi sad for lunch and short city tour. Pass by famous Petrovardin fortress on Danube river, Church of Mary's Name, the architectural beauties of Liberty Square, Zmaj Jovina Street, Orthodox Cathedral, the Bishop's Palace. In the

late afternoon arrival to Belgrade, the capital of Serbia. Free time to explore the city and overnight.

DAY 4: BELGRADE

Discover the Serbian capital with a sightseeing tour in the morning. The tour will guide us to the through elite city district Dedinje unusual building TV Pink. You will take the road through the famous markets such as the Republic Square with the Parliament, Terazije and Slavia, along the main streets of Belgrade, Knez Mihailova and finish on the Kalemegdan fortress in Belgrade, from where we can admire wonderful views of the city and the confluence of the Danube and Sava rivers. Free time in Belgrade in the afternoon.

▶ OPTIONAL:

Cruise on Danube river

DAY 5: NIS - SKOPJE

Departure from hotel in the morning and drive to Skopje. On your way you will stop in Nis, one of

the oldest cities in the Balkans and Europe and has from ancient times been considered a gate-way between the East and West. After turbulent history Niš became one of the most important industrial centers in Serbia, a center of electronics and mechanical engineering, textile and tobacco industry. Arrival to Skopje in the late afternoon. Accommodation in hotel, free time.

DAY 6: SKOPJE - OHRID

Enjoy the Macedonian capital Skopje in the morning and begin with some sightseeing: the stone bridge, the church of St. Spas, the Kale fortress, a mosque and similar. You will also walk through the picturesque old bazaar and enjoy the atmosphere. In the afternoon drive to stunning lake of Ohrid. Accommodation by the lake and free time.

DAY 7: OHRID - TIRANA

B, L

The town of Ohrid was also known as town of 365

churches (one for each day of the year) and was considered as second Jerusalem. Even with only 70 churches left, UNESCO listed it under its heritage site as one of the oldest and most complete architectural ensembles on the southeastern part of Europe. After the sightseeing tour, continue to Albania to visit its capital Tirana, also Albania's largest city. It is blessed with a mild Mediterranean climate and numbers of beautiful churches and lush parks. You will visit the Et'hem Bey Mosque, Clock Tower, the Palace of Culture and the monument to Mother Albania.

DAY 8: SKADAR LAKE - PODGORICA

Drive to Montenegro. On the way stop to visit and admire Skadar Lake, the last habitat of pelicans and the largest bird preservation park in Europe. In the afternoon reach Podgorica. Short guided walk through city center will reveal colourful history of the city through Doganjka Mosque, Republic square, Milleniem Bridge, Vysotsky monument, Cathedral of Resurrection of Christ, King Nikola's castle and tower clock from the 17th century. Accommodation in hotel and free time to discover the capital on your own.

▶ OPTIONAL:

Wine tasting Lipa cave visit

DAY 9: BUDVA - KOTOR - DUBROVNIK

From the capital back to Adriatic, with morning coffee in Budva. Later on, continue to Kotor, which is located along one of Montenegro's most beautiful bays and it is listed on UNESCO World Heritage list. Final stop before crossing back to Croatia, will be small hidden pearl – Perast. The city has experienced the biggest boom in 18th century and

most of the monuments originate from that time: the building of ship owners and sea captains, a baroque palace Bujovića which is now County Museum, Maritime School building. In the late afternoon drive to Dubrovnik, Croatian pearl on the Adriatic. Accommodation in Dubrovnik area and overnight.

DAY 10: DUBROVNIK

B, L

B, L

Dubrovnik is a unique jewel of the Adriatic coast and is one of the most iconic cities in the world. The city-state of Dubrovnik was one of the most important merchant towns in the entire Adriatic region. Walk along the medieval wall that surrounds the old city center and discover its ancient secret. Passing Pile gate, Franciscan monastery, visiting Rectors' palace, and discovering magnificent city wall will amaze you. The afternoon will be free for exploring the city on your own or join us on optional tour to the island of Lokrum, famous for its Fort Royale, Botanical garden and monastery.

DAY 11: MOSTAR - SARAJEVO

Time for Bosnia! Your first stop will be monument from Ottoman times, famous city of Mostar. Stroll around it sold town and medieval streets, admire the young guys jumping from famous old bridge to cold Neretva river. In the afternoon drive to Sarajevo, Bosnian capital Accommodation in hotel and free rest of the day.

DAY 12: SARAJEVO

Let's start with some sightseeing of the city's attractions: Baščaršija, Begova Mosque, the most typical of religious buildings in the Balkans; City Hall, the Principles bridge. View of three different religious buildings: the Catholic church, the syn-

agogue and the mosque. We continue with our sightseeing and a visit to Ilidza. There's also time for some traditional Bosnian meatballs, meat patties, sweet tufahija and more; and maybe some entertainment in the city.

DAY 13: SPLIT B, L

In the morning drive back to Dalmatian coast to visit Split - the capital city of Dalmatia. The old city center with its Roman Diocletian palace is part of UNESCO Heritage and is the most compelling ancient Roman monument in Croatia. Upon arrival lunch and then afternoon exploring the city center with a city tour take will take you to Roman Diocletian palace, St. Duje Cathedral, The Golden Gate and to famous Split riva. Rest of the day will be free at leisure to enjoy the town on your own.

DAY 14: PLTIVICE - ZAGREB B, D

Say goodbye to the seaside for a little while and head on to discovering hinterland of Croatia. You will visit one of the most beautiful sites of nature in all of Europe. Plitvice national park comprises of 16 terrace lakes, all interconnected by waterfalls, and kilometers of wooden bridges and forest paths. The amazing part of Croatia is also on UNESCO World Heritage list. In the afternoon free time to enjoy pristine nature. Return to Zagreb in the afternoon and in the evening join you group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones

DAY 15: ZAGREB FLY OUT

В

Free time until departure for flight back home.

SIGHTSEEING TOURS INCLUDED:

- · ZAGREB
- NOVI SAD
- BELGRADE
- SKOPJE
- · OHRID
- TIRANA
 PODGODIG
- PODGORICA
- KOTORBUDVA
- · DUBROVNIK
- MOSTAR
- · SARAJEVO
- SPLIT
- PLTIVICE NP

PREDICTED HOTELS:

ZAGREB: HOTEL INTERNATIONAL 4*, HOTEL PANORAMA 4* or similar

BELGRADE: HOTEL MR PRESIDENT 4*, HOTEL 7IRA 4* or similar

SKOPJE: BW SKOPJE TURIST 4*, CITY PARK 4* or similar

OHRID: HOTEL BELVEDERE 4*, HOTEL DRIM 4* or similar

TIRANA: LA BOHEME 4*, HOTEL AS 4* or similar

DUBROVNIK: VALAMAR LACROMA 4*, HOTEL ALBATROS 4* or similar

DEPARTURE DATES				
SEASON	STARTS (FLY IN ZAG)	ENDS (FLY OUT ZAG)		
С	MARCH 28, 2024	APRIL 11, 2024		
А	APRIL 25, 2024	MAY 9, 2024		
А	MAY 23, 2024	JUNE 6, 2024		
А	JUNE 20, 2024	JULY 4, 2024		
А	JULY 18, 2024	AUGUST 1, 2024		
А	AUGUST 15, 2024	AUGUST 29, 2024		
А	SEPTEMBER 12, 2024	SEPTEMBER 26, 2024		
В	OCTOBER 10, 2024	OCTOBER 24, 2024		
С	NOVEMBER 7, 2024	NOVEMBER 21, 2024		

	GROUP TOUR		
SEASON	PRICE PER PERSON IN DBL ROOM		
Α	3.270 €		
В	3.040 €		
С	2.930 €		

PRIVATE TOUR					
SEASON	2 pax	3 рах	4 pax	5 pax	6 рах
Α	7.100 €	5.460 €	4.640 €	4.120 €	3.760 €
В	6.630 €	5.080 €	4.290 €	3.830 €	3.490 €
С	6.380 €	4.890 €	4.120 €	3.690 €	3.370 €

PRICE INCLUDES:

- · All transfers as per itinerary
- English speaking tour leader
- Accommodation in 4* hotels on BB basis
- · 8 × lunch
- · 1× farewell dinner
- · Entrance to Kalemegdan fortress
- Entrance to Plitvice NP
- · Entrance to Diocletian palace
- · Entrance to Rector's palace
- Tourist tax

SGL ROOM SUPPLEMENT: 930 € DINNER IN HOTELS: 315 €



SOUTH BALKAN GEMS

10 DAYS / 9 NIGHTS

Discover south Balkan and its colorful spirit on this amazing tour from Dubrovnik to Belgrade. Passing Croatia, Montenegro, Albania, Macedonia all the way to Serbia, will paint a mesmerizing picture of nature, history and gastronomy treasures of this part of the world.

DAY 1: ARRIVAL DUBROVNIK

Welcome to pearl of Adriatic Sea! Meet with your tour director to get all the information about the tour.

DAY 2: DUBROVNIK

Dubrovnik is a unique jewel of the Adriatic coast and is one of the most iconic cities in the world. The city-state of Dubrovnik was one of the most important merchant towns in the entire Adriatic region. Walk along the medieval wall that surrounds the old city center and discover its ancient secret. Passing Pile gate, Franciscan monastery, visiting Rectors' palace, and discovering magnificent city wall will amaze you. The afternoon will be

free for exploring the city on your own or join us on optional tour to the island of Lokrum, famous for its Fort Royale, Botanical garden and monastery.

DAY 3: PERAST - KOTOR - BUDVA - PODGORICA

Off to Montenegro! First stop will be small town of Perast. The city has experienced the biggest boom in 18th century and most of the monuments originate from that time: the building of ship owners and sea captains, a baroque palace Bujovića which is now County Museum, Maritime School building. Our next point will be in Kotor, which is located along one of Montenegro's most beautiful bays and it is listed on UNESCO World Heritage

list. After sightseeing walking tour continue to the best-known beach resort in Montenegro - Budva. In the late afternoon accommodation in the capital, Podgorica.

DAY 4: PODGORICA - SKADAR LAKE - KRUJA - TIRANA B, L

Morning will start with insightful tour of Podgorica, passing through Skaline (stairway), one of the most historic and picturesque sites of town, Doganjka Moswue, Republic square, Milleniem Bridge, Vysotsky monument, Cathedral of Resurrection of Christ, King Nikola's castle and tower clock from the 17th centure. Later on, continue to next stop and admire Skadar Lake, the last habitat

of pelicans and the largest bird preserve in Europe. Once in Albania, you will visit the historical town Krujë with Kruja Fortress, Old Bazaar and museum of national hero Skanderbeg. Accommodation in Tirana in later afternoon/evening time, overnight.

DAY 5: TIRANA - BERAT

Join your tour guide and explore Albanian capital Tirana, also Albania's largest city. It is blessed with a mild Mediterranean climate and numbers of beautiful churches and lush parks. You will visit the Et'hem Bey Mosque, Clock Tower, the Palace of Culture and the monument to Mother Albania. Day will continue with exploring the Albanian tradition and history by paying a visit of Berat, also known as "the city of 1000 windows). Visit Museum of Iconography 'Onufri', the Ethnographic Museum and Castle of Berat. Return to Tirana for overnight.

DAY 6: OHRID

Check out from hotel and drive to Macedonia, where you will spend the day by magnificent lake Ohrid. The town of Ohrid was also known as town of 365 churches (one for each day of the year) and was considered as second Jerusalem. Even with only 70 churches left, UNESCO listed it under its heritage site as one of the oldest and most complete architectural ensembles on the southeastern part of Europe. After the sightseeing tour, you will have some free time to explore it on your own or enjoy the sun on the lake shore. Accommodation and overnight in Ohrid.

DAY 7: SKOPJE

Time for Macedonian capital Skopje. Upon arrival, your guide will take you around the city for sightseeing, visiting the stone bridge, the church of St. Spas, the Kale fortress, a mosque and oth-

ers. Accommodation and free afternoon for a walk through Carsija, evoking the city's past with its winding lanes filled with teahouses, mosques, crafts people's shops, and even good nightlife.

DAY 8: NIS - BELGRADE

B, L

From Macedonia, the journey will take you on to Serbian capital Belgrade. On your way you will stop in Nis, one of the oldest cities in the Balkans and Europe and has from ancient times been considered a gateway between the East and West. After turbulent history Niš became one of the most important industrial centers in Serbia, a center of electronics and mechanical engineering, textile and tobacco industry. Longer drive ahead with arrival to Belgrade in later afternoon, check in hotel and free time first impressions of Ex Yugoslavian capital, known for its very exciting and vivid nightlife.

DAY 9: BELGRADE

B, L

Discover the Serbian capital with a sightseeing tour in the morning. The tour will guide us to the through elite city district Dedinje unusual building TV Pink. You will take the road through the famous markets such as the Republic Square with the Parliament, Terazije and Slavia, along the main streets of Belgrade, Knez Mihailova and finish on the Kalemegdan fortress in Belgrade, from where we can admire wonderful views of the city and the confluence of the Danube and Sava rivers. Free time in Belgrade in the afternoon. In the evening join you group for a farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

▶ OPTIONAL:

Danube cruise

DAY 10: BELGRADE FLY OUT

В

R D

Free time until departure for flight back home.



SIGHTSEEING TOURS INCLUDED:

- · DUBROVNIK
- · PERAST
- KOTORBUDVA
- · PODORICA
- KRUJE
- TIRANA
- BERATOHRID
- SKOPJE
- · NIS
- BELGRADE

PREDICTED HOTELS:

DUBROVNIK: VALAMAR LACROMA 4*, HOTEL ALBATROS 4* or similar TIRANA: LA BOHEME 4*, HOTEL AS 4* or similar

OHRID: HOTEL BELVEDERE 4*, HOTEL DRIM

4* or similar SKOPJE: BW SKOPJE TURIST 4*, CITY PARK

4* or similar BELGRADE: HOTEL MR PRESIDENT 4*,

HOTEL ZIRA 4* or similar

DEPARTURE DATES				
SEASON	STARTS (FLY IN DBV)	ENDS (FLY OUT BEG)		
В	APRIL 23, 2024	MAY 2, 2024		
А	MAY 21, 2024	MAY 30, 2024		
А	JUNE 18, 2024	JUNE 27, 2024		
А	JULY 16, 2024	JULY 25, 2024		
А	AUGUST 13, 2024	AUGUST 22, 2024		
А	SEPTEMBER 10, 2024	SEPTEMBER 19, 2024		
А	OCTOBER 8, 2024	OCTOBER 17, 2024		
А	NOVEMBER 5, 2024	NOVEMBER 14, 2024		
В	DECEMBER 3, 2024	DECEMBER 12, 2024		
В	JANUARY 28, 2025	FEBRUARY 5, 2025		

	GROUP TOUR
SEASON	PRICE PER PERSON IN DBL ROOM
Α	2.730 €
В	2.210 €

PRIVATE TOUR					
SEASON	2 pax	3 рах	4 pax	5 pax	6 рах
Α	5.950 €	4.550 €	3.850 €	3.440 €	3.140 €
В	4.790 €	3.680 €	3.090 €	2.780 €	2.550 €

PRICE INCLUDES:

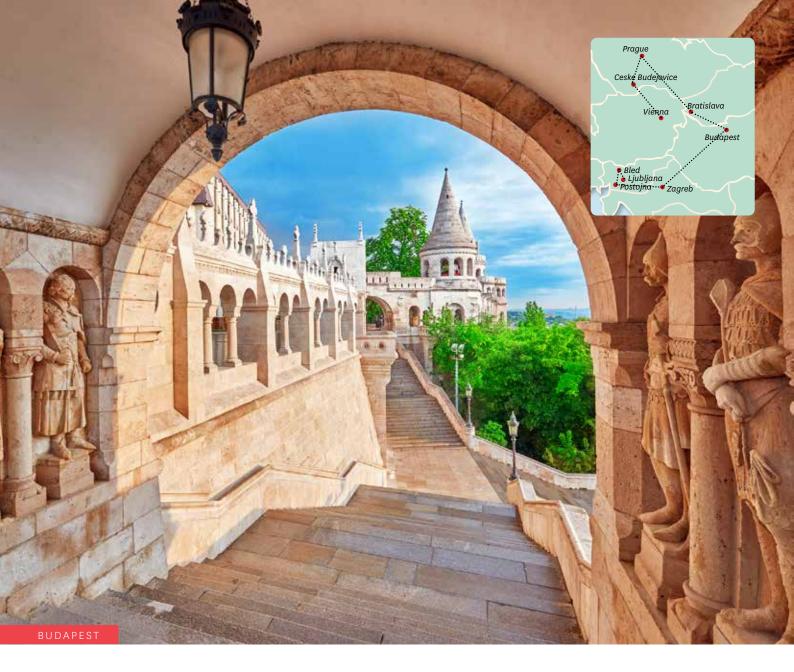
- · All transfers as per itinerary
- · English speaking tour leader
- Accommodation in 4* hotels on BB basis
- · 4 × lunch
- 1× farewell dinner
- · Entrance to Rector's palace
- Entrance to Nector's parace Entrance to Skanderbeg museum
- · Entrance to Museum of

Iconography 'Onufri', the Ethnographic Museum and Castle of Berat

- · Entrance to Kalemegdan fortress
- Tourist tax

OPTIONAL: Danube cruise

SGL ROOM SUPPLEMENT: 460 € DINNER IN HOTELS: 270 €



IMPERIAL CIRCLE

10 DAYS/9 NIGHTS

The famous Austro - Hungarian empire used to cover a great part of Central Europe, of course besides Austria and Hungary it also covered Slovenia, Croatia and a part of today's Czech Republic. Join us on this amazing imperial tour and learn all about one of the greatest empires of all times.

DAY 1: ARRIVAL IN LJUBLJANA

Welcome to Slovenia and its beloved capital! Meet with your tour director and get to know the details of your tour! Free time in Ljubljana

DAY 2: LJUBLJANA & BLED

Your guide will take you around and show you most important attractions, such as Preseren's square, Triple bridge, fish market, town hall and many others. To wrap up the whole Ljubljana story, you will also take funicular up to the castle hill, to learn more about Ljubljana and Slovenia's history and of course admire amazing view from the top. Free time for lunch and then drives to green Alpine world to visit famous lake Bled. With

immense natural beauty, Bled, together with its surroundings and magnificent lake with an island, ranks among the most beautiful alpine resorts of the world. Visit the amazing castle on the cliff is offering stunning views of the region. Some free time to enjoy by the lake and then return to Ljubljana for overnight.

▶ OPTIONAL:

Slovenian folklore dinner

DAY 3: POSTOJNA CAVE - ZAGREB

Discover the magical underworld of Slovenia and enter the queen of caves – Postojna cave, the only cave in the world with a train in it. The cave offers a unique experience of the underworld and will ab-

solutely leave you speechless. Some free time for lunch and then drives to Zagreb, impressive capital of Croatia. Upon arrival guided walking tour of its historical capital Zagreb composed of the Gornji Grad and Kaptol, will show medieval urban complex of churches, palaces, museums, galleries and government buildings popular sightseeing spots of the city. Rest the of the day will be free at leisure.

DAY 4: BALATON LAKE - BUDAPEST

Check out from hotel and drive to Budapest, capital city of Hungary, imperial country that used to be a part of Austro – Hungarian empire. On your way, stop at Europe's largest freshwater lake –

Balaton. Visit Tihany peninsula and enjoy some free time by the lake. Arrival to Budapest in the late afternoon. Check in hotel, free time and overnight.

▶ OPTIONAL:

Take a cruise on Danube river and enjoy the city from another perspective

DAY 5: BUDAPEST

After breakfast you will taste the spirit of the capital city of Hungary dividend on the banks of Danube river. You will admire Andrássy Avenue, Hero's square, famous Fisherman's bastion, Mathias church, parliament house and end of course admire the view over the city from the Ciutadella hill. Afternoon will be free to enjoy and explore city on your own.

▶ OPTIONAL:

Carda dinner with traditional Hungarian folklore.

DAY 6: BUDAPEST - BRATISLAVA - PRAGUE

New adventure ahead. Drive to Bratislava, the magnificent capital of Slovakia. Upon arrival take a walking tour through the city's main highlights such as the 13th century Michalska Gate and the pink neo-classical Primate Palace. Then wander around the historic squares and discover the numerous modern statues that dot the area. In the afternoon continue to Prague, Mother of cities. Accommodation in hotel and overnight.

DAY 7: PRAGUE

The capital of Czech Republic has a lot to offer. Our city tour in the morning will take us across the Karl's bridge and to St. Vitus Cathedral, Old Royal Palace and Golden Lane. You will also visit

proudly preserved Josefov neighborhood, with its Old Cemetery and historic synagogues and many more. The rest of the afternoon will be free at leisure. You can spend the afternoon visiting the city museums, galleries and other attractions or you can join us for a cruise on the river Vltava and admire the city from another perspective.

▶ OPTIONAL:

Vltava dinner cruise

Try one of the famous breweries with local crafts and delicious dinner.

DAY 8: CESKE BUDEJOVICE- VIENNA

After breakfast we will say goodbye to Prague and head back to Vienna, but first we will make a stop in the famous city in South Bohemia – Ceske Budejovice. This is the city where famous beer Budweiser is being made. After the sightseeing of this beautiful 13th century royal city we will go to the Budweiser factory where will learn more about beer production and also have an opportunity to

taste the beer. Later that day we will take off to Vienna, accommodation in hotel in late afternoon and free time

DAY 9: VIENNA

B D

In the morning we will take on a guided city sight-seeing tour to visit the most important sights in Vienna, including the State Opera House, the Museums of Natural History and Fine Arts, the Hofburg, the Parliament, the City Hall and the Burgtheater. In the afternoon visit Schönbrunn Palace, the former imperial residence of the Habsburgs. After a great presentation and experience of the heart of Austro – Hungarian empire you will have some free time for final shopping and goodbyes from this royal city.

▶ OPTIONAL:

Danube cruise with dinner

DAY 10: VIENNA FLY OUT

Free time until departure for flight back home.



SIGHTSEEING TOURS INCLUDED:

- · LJUBLANA
- BLED & BOHINJ
- · ZAGREB
- · LAKE BALATON
- BUDAPEST
- BRATISLAVA
- PRAGUE
- · CESKE BUDEJOVICE
- VIENNA

PREDICTED HOTELS:

LJUBLJANA: RADISSON BLU PLAZA 4*, UNION HOTEL 4* or similar ZAGREB: HOTEL INTERNATIONAL 4*, HOTEL PANORAMA 4* or similar

HOTEL PANORAMA 4* or similar

BUDAPEST: SOFITEL BUDAPEST 5*, NH

BUDAPEST CITY 4* or similar

PRAGUE: MAJESTIC PLAZA 4*, RAMADA

PRAGUE 4* or similar

VIENNA: RENAISSANCE WIEN 4*, AUSTRIA

TREND ANANAS 4* or similar

	DEPARTURE DATES				
SEASON	STARTS (FLY IN LJU)	ENDS (FLY OUT VIE)			
В	MARCH 26, 2024	APRIL 4, 2024			
А	APRIL 16, 2024	APRIL 25, 2024			
А	MAY 7, 2024	MAY 16, 2024			
А	MAY 28, 2024	JUNE 6, 2024			
А	JUNE 18, 2024	JUNE 27, 2024			
А	JULY 9, 2024	JULY 18, 2024			
А	JULY 30, 2024	AUGUST 8, 2024			
А	AUGUST 20, 2024	AUGUST 29, 2024			
А	SEPTEMBER 10, 2024	SEPTEMBER 19, 2024			
В	OCTOBER 1, 2024	OCTOBER 10, 2024			
В	OCTOBER 22, 2024	OCTOBER 31, 2024			

GROUP TOUR		GROUP TOUR
	SEASON	PRICE PER PERSON IN DBL ROOM
	Α	2.170 €
	В	1.950 €

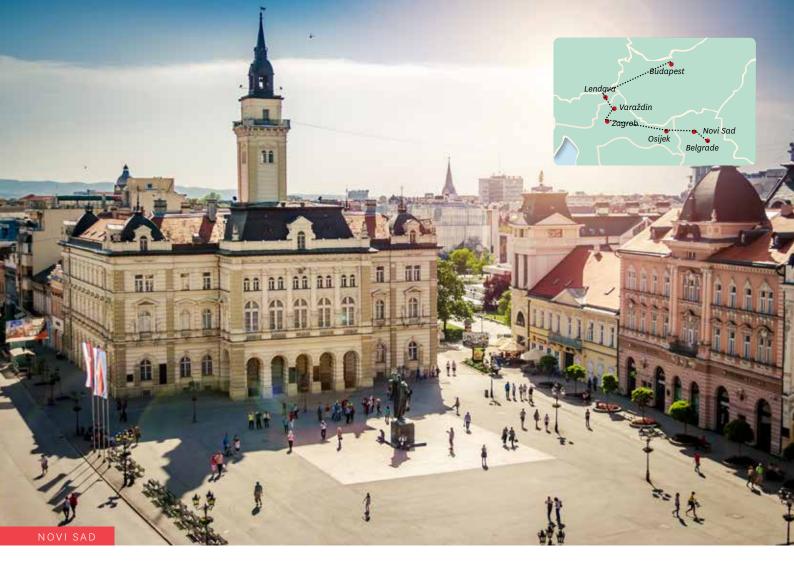
PRIVATE TOUR					
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax
Α	4.690 €	3.590 €	3.030 €	2.690 €	2.540 €
В	4.170 €	3.190 €	2.690 €	2.390 €	2.190 €

PRICE INCLUDES:

- All transfers as per itineraryEnglish speaking tour leader
- Accommodation in 4* hotels on BB basis
- 1× lunch
- Farewell dinner in Vienna
- Funicular and entrance to Liubliana castle
- Entrance to Bled castle
- · Funicular ride to Mt Vogel
- Entrance to Postojna cave

- Entrance to Mattias church and Fisherman's' bastion
- Entrance to Prague castle -GOLDEN A circle
- Visit of Budweiser factory
- Entrance to Schonbrünn palace
- Tourist tax

SGL ROOM SUPPLEMENT: 495 € DINNER IN HOTELS: 260 €



PANONIAN HIGHLIGHTS

11 DAYS/10 NIGHTS

Panonia, amazing area of green lowlands along Danube river, was a very interesting region already in Roman times. Thanks to the great soil, the area offers a great variety of food and wines. Let us surprise your taste buds with unsual tastes such as pumpkin oil, special Wine Bernet and others on this amazing tour thourgh Panonian highlights

DAY 1: ARRIVAL BELGRADE

Welcome to Serbian capital Belgrade! Meet with your tour director, to learn all about your trip details. Check in hotel and free time.

DAY 2: BELGRADE

Discover the Serbian capital with a sightseeing tour in the morning. The tour will guide us to the through elite city district Dedinje unusual building TV Pink. You will take the road through the famous markets such as the Republic Square with the Parliament, Terazije and Slavia, along the main streets of Belgrade, Knez Mihailova and finish on the Kalemegdan fortress in Belgrade, from where we can admire wonderful views of the city and the confluence of the Danube and Sava rivers. Free time in Belgrade in the afternoon to enjoy numerous shops and bars or get ready for the vivid nightlife.

DAY 3: SREMSKI KARLOVCI - NOVI SAD B, T Drive to Vojvodina region, passing natural reserve of Fruska Gora, also known as holy mountain, since it used to have 35 orthodox monasteries in the medieval time. Almost half, 17 to be exact are still here today. You will stop in a little Baroque town, Sremski Karlovski, take a guided stroll downtown and learn about the special local wine Bermet wine that can't be found anywhere else in Serbia (nor the world). In the afternoon, arrival to Serbian second largest city Novi Sad, famous for its Petrovardin fortress on Danube river. Check in the hotel and go for a guided walk around famous landmarks such as the Church of Mary's Name, the architectural beauties of Liberty Square, Zmaj Jovina Street, Orthodox Cathedral, the Bishop's Palace. Rest of the day will be free at leisure.

DAY 4: ILOK - VUKOVAR - OSIJEK

Bye Serbia and hello Croatia! Welcome to Ilok, second Croatian wine capital, where you will hear story about connection of Traminac wine and Queen Elisabeth II. You will also visit a famous Ilok cellar with one of biggest collection of archive wines in this part of Europe. Lunch on Principovac with

stunning views over the wineyards region. Continue to Slavonija, to visit the heroic city of Vukovar. As the city suffered tremendous damage during the War for independence, today it stands as a living monument and a symbol of resistance, invincibility, and persistence. In the late afternoon, arrival to Baroque town of Osijek, check in the hotel Transfer to Tvrdja – historical part of Osijek's military history where you will learn more about town's history and enjoy some time on your own.

▶ OPTIONAL:

B,L

Join your guide for more military history and local experience with this traditional evening where you will be able to try a special fish goulash. Very spicy, but delicious meal.

DAY 5: KOPACEVO & KARANAC TOUR B,

After breakfast join in for a walking sightseeing tour of Osijek where you will hear about magnificent art nouveau style buildings on Osijek's European Avenue. After that continue to heart of Danube - Kopacki Rit. Authentic lunch in local restaurant

embark the vessels to explore this park of nature and biggest swamp in Croatia. Once done with admiration of landscapes fulfill with birds, deer's and other wild animals, head to speechless ethno-village Karanac. Complete village is restored and almost all houses are now rural household. Return to hotel and overnight in Osijek.

▶ OPTIONAL:

Authentic dinner in fairy-tale restaurant from 19 century fulfilled with gipsy music is just a perfect way to end this day.

DAY 6: KUTJEVO - ZAGREB

Check out from hotel and drive toward Zagreb. Our final experience in Slavonija will be in Kutjevo, Croatian's wine capital where you will visit one of oldest wine cellars in Europe and have traditional Slavonian lunch with wine tasting. Afternoon tour of Zagreb, composed of the Gornji Grad and Kaptol, will show medieval urban complex of churches, palaces, museums, galleries and government buildings popular sightseeing spots of the city. Check in hotel and enjoy some free time in the city.

DAY 7: VARAŽDIN - MORAVSKE TOPLICE

Cherry on top of your Croatia experience is definitely the historical Varazdin. The city was built was built over the centuries and different stylistic influences, varying fashions of certain historical periods and wishes of the investors created an interesting and somewhat unusual harmony of flora and fauna, mythical animals and unusual characters built into the facades of the houses and palaces in the historic old town. In the afternoon transfer to Slovenia, where you will be pampered in one of the best wellness resorts – TERME 3000. Step into the rich blackness of the Moravci springs for an instant feeling of warmth that penetrates to the deepest tissues. With its heat and rich chemical composition, the black thermal mineral wa-

ter eases a number of health problems, while its beneficial effects can also be experienced in the wellness treatments. The resort is known for the black thermal mineral water, which was declared a natural healing remedy back in 1964, originates from springs that are 967 to 1,467 metres underground in the Mura-Zala basin.

DAY 8: TREASURES OF POMURJE

Welcome to the lowlands of Mura river, the Pomurje region. Eventhough this may not be the most popular part of Slovenia; it still has a lot to offer. Crossing over the Mura region, the road will take you down south, closer to River Drava, arriving in little town called Jeruzalem. This region is called Podravje and is home to one of the best wineries in Slovenia. Here you will learn all about their wine process and product with a tour of the estate and degustation of wine and local products in traditional cottage "zidanica". It will be hard, but we recommend to leave a little space in your stomach as you continue to a local pumpkin oil production for some more taste of Pomurje. Later on, you will head to Lendava for a walking tour of town and lunch, where you will try traditional bograc and Prekmurska gibanica. Return to hotel in the afternoon and free time to relax.

DAY 9: BALATON LAKE - BUDAPEST

Check out from hotel and drive to Budapest, capital city of Hungary, imperial country that used to be a part of Austro – Hungarian empire. On your way, stop at Europe's largest freshwater lake – Balaton. Visit Tihany peninsula and enjoy some free time by the lake. Arrival to Budapest in the late afternoon. Check in hotel, free time and overnight

▶ OPTIONAL:

Danube cruise dinner with concert on board

DAY 10: BUDAPEST

B, T, L

After breakfast you will taste the spirit of the capital city of Hungary dividend on the banks of Danube river. You will admire Andrássy Avenue, Hero's square, famous Fisherman's bastion, Mathias church, parliament house and end of course admire the view over the city from the Ciutadella hill. Afternoon will be free to enjoy and explore city on your own. In the evening Carda dinner with traditional Hungarian folklore where you will be able to talk about the new memories you crated and plan when you will be creating new ones.

DAY 11: BUDAPEST FLY OUT

D

R D

Free time until transfer to airport for your flight back home.



SIGHTSEEING TOURS INCLUDED:

- BELGRADE
- SREMSKI KARI OVCI
- · NOVI SAD
- · ILOK
- · VUKOVAR
- · OSIJEK
- KOPACEVOKARANAC
- · KUTJEVO
- · ZAGREB
- LENDAVA
- BALATON LAKE
- BUDAPEST

PREDICTED HOTELS:

B, L

BELGRADE: ZIRA 4*, CROWN PLAZA 4* or similar

NOVI SAD: SHERATON 4*, GH AMI4* or similar

OSIJEK: WALDINGER 4*, OSIJEK 4* or similar

ZAGREB: INTERNATIONAL 4*, PANORAMA 4* or similar

MORAVSKE TOPLICE: AJDA 4*, TERMAL 4* or similar

BUDAPEST: EUROSTARS DANUBE
BUDAPEST 4*, NH BUDAPEST CITY 4* or

	DEPARTURE DATES					
SEASON	STARTS (FLY IN BEG)	ENDS (FLY OUT BUD)				
В	MAY 7, 2024	MAY 17, 2024				
А	JUNE 4, 2024	JUNE 14, 2024				
Α	JULY 2, 2024	JULY 12, 2024				
А	JULY 30, 2024	AUGUST 9, 2024				
А	AUGUST 27, 2024	SEPTEMBER 6, 2024				
А	SEPTEMBER 24, 2024	SEPTEMBER 6, 2024				
А	OCTOBER 22, 2024	NOVEMBER 1, 2024				
А	NOVEMBER 19, 2024	NOVEMBER 29, 2024				
А	DECEMBER 17, 2024	DECEMBER 27, 2024				
В	JANUARY 14, 2025	JANUARY 24, 2025				
В	FEBRUARY 11, 2025	FEBRUARY 21, 2025				

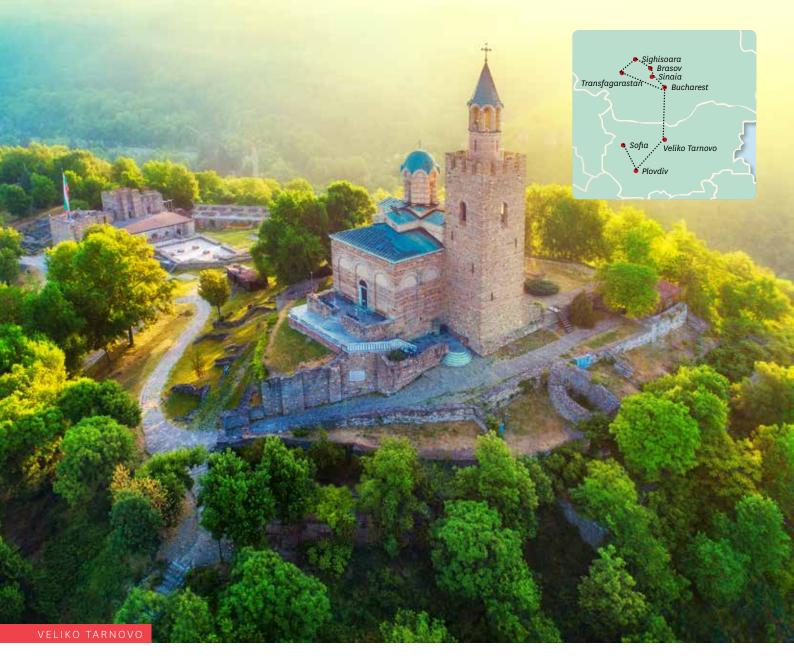
GROUP TOUR	
SEASON PRICE PER PERSON IN DBL ROOM	
А	2.250 €
В	2.100 €

PRIVATE TOUR					
SEASON	2 pax	3 рах	4 рах	5 pax	6 pax
А	4.900 €	3.760 €	3.170 €	2.830 €	2.590 €
В	4.580 €	3.500 €	2.960 €	2.650 €	2.410 €

PRICE INCLUDES:

- · All transfers as per itinerary
- · English speaking tour leader
- Accommodation in 4* hotels on BB basis
- 5 × lunch
- 2 × dinner
- 1× farewell dinner
- · Degustation in Sremski Karlovci
- Wine & local product degustation in Jeruzalem
- · Pumpkin oil degustation
- · Entrance to Fisherman's bastion
- · Entrance to Mathias Church
- · Tourist tax and road tolls

SGL ROOM SUPPLEMENT: 575 € DINNER IN HOTELS: 250 €



ROMANIA & BULGARIA

10 DAYS/ 9 NIGHTS

As it is not easy to choose between those two iconic countries of Eastern Europe, we decided to join them in one tour for you! Admire the great nature of Bulgaria and discover the mysteries of Romania.

DAY 1: ARRIVAL SOFIA

Welcome to Bulgarian capital, Sofia! Meet with your tour director to get all the information about the tour.

DAY 2: SOFIA & RILA MONASTERY

Bulgaria is definitely one of the monuments of Communism architecture and its capital Sofia will definitely prove it. Your guide will take you by unique Boyana Church, Aleksandar Nevski Cathedral, the Parliament, the Russian church, the Presidential Palace that will absolutely leave an impression. Visit of the Museum of Socialist Art where you will see the city's collection of Social Realist propaganda statues, including the giant one of Vladimir Lenin that stood where the Saint

Sofia statue stands today. In the afternoon visit the famous Rila monastery also known as Treasury of Bulgaria in the bosom of Rila Mountain, where the rivers Drushlyavitsa and Rilska join. In the evening return to Sofia for overnight.

DAY 3: PLOVDIV

B, L

Drive to Plovdiv, the second largest city in Bulgaria and one of the oldest cities in Europe. Start with a walk in the Old Town which is situated on 3 hills and is an architectural reserve with lovely examples of Bulgarian Renaissance architecture. Visit Kîyumdzioglu House with city's Ethnographic museum, Roman Amphitheatre that is still used as the cultural heart of Plovdiv. Accommodation in hotel and free afternoon to enjoy the charm-

ing pedestrian street with 19th and 20th century houses, parks and fountains as well as lively cafes and cosy restaurants.

DAY 4: KAZANLAK - VELIKO TARNOVO

Enjoy the morning ride through the valley of roses and visit its center, the town of Kazanluk. Besides protected age-old forests and nature reserves in its vicinity, Kazanluk is also on UNESCO's list due to best preserved tombs of Thracians and museum of Roses. Free time for lunch and then to medieval capital and cultural center of the Second Bulgarian Empire, Veliko Tarnovo. Accommodation in hotel and some free time to refresh before taking a guide tour of the Old Town area with delightful handcraft shops with typical icon paintings, tex-

tile arts, woodcarvings and even demonstrations of traditional crafts such as metalworking. You will have some free time savor a cup of Turkish coffee brewed over hot sand, just as it was done in times long past.

DAY 5: ARBANASSI - RUSE - BUCHAREST B, L Day will start with a short drive to village of Arbanassi, an architectural gem of the 1600s and 1700s built by the patronage of an Ottoman sultan. This is where rich and powerful merchants of the past lived out their lives. Catch a glimpse of the Konstantsalieva House, home of one of the wealthiest merchants of the 18th century and discover the Nativity Church, built at a time when Christian architecture in Bulgaria was heavily restricted by the Ottomans. Continue your trip to Romania and just before crossing the border and Danube river, stop in port town of Ruse with its charming pedestrian area for lunch. Arrival to Bucharest in later afternoon, accommodation and free time.

DAY 6: BUCHAREST

If we are talking about Communist monuments, then Ceausescu's Romania is surely highly ranked on that list and your guided tour of its capital Romania will confirm that. The parliament building is one of the biggest buildings in the world, right next to American Pentagon. Your guide will take you Arch of Victory, Revolution square and even the Princely home to give you a nice introduction in Romania and its history. Afternoon will be free for individual museum visits and your own exploring. Overnight in Bucharest.

DAY 7: SINAIA - BRAN - BRASOV

Magical days ahead as we head to Transylvania. You will start with town of Sinaia and one of the most beautiful European castles – Peles. Built in German renaissance style, the castle is holding numerous arts from woodcarvings, ceramics and tapestry. After that, finally time for mysterious count Dracula! In Bran, you will visit the castle that Bram Stoker forever marked as Count Dracula's home in his stories. In 1918, the castle was given to Romanian Queen Mary that left a big mark on the castle when she restored it. Enjoy some time among the marvellous ponds and small meadows and admire the picturesque ethnographic museum outside. Day will end in Brasov, surrounded by Carpathian Mountains.

DAY 8: BRASOV - SIGHISOARA - SIBIU

Start your day with Brasov tour. The city offers a lot of interesting sites, such as St Nichola's church with Forest Romanian School, Catherine Gate, Rope Street, Council square and of course the famous Black church. Your next stop will be Sighisoara, located on Tarnava Mare River the town is also birthplace of Vlad Impaler. The Old Town is also on UNESCO's list and offers interesting sites as Clock tower and Arms museum. You will end today's journey in Sibiu, known as crossroads of different cultures as besides Romanians, you can find here

also German minority, big Hungarian minority and smaller gipsy, Slovakian and Ukrainian communities. Accommodation in hotel and overnight.

DAY 9: SIBIU – TRANSFAGARASAN – BUCHAREST Guided walk through Sibiu's old town is absolutely the right way to continue with magical spirit before returning back to Bucharest on the famous road through mountains called Transfagarasan road. This scenic road, through Fagaras mountains is connecting historical regions Transylvania and Wallachia and offers spectacular views of pristine nature. On the way you will stop on the ruins of 14th century Poenari castle and monastery Curtea de Arges – the resting place of Romanian Royal family. Arrival in Bucharest in afternoon and free time before farewell dinner where you will talk about most memorable moments of the tour and plan for new ones.

DAY 10: BUCHAREST FLY OUT

Free time until departure for flight back home.



B. L

SIGHTSEEING TOURS INCLUDED:

- SOFIA
- · PLOVDIV
- · KAZANLUK
- · VELIKO TARNOVO
- ARBANASSIBUCHAREST
- · SINAIA
- BRAN
- BRASOV
- · SIGHISOARA
- SIBIU

PREDICTED HOTELS:

B, L

SOFIA: HILTON SOFIA 5*, BW PLUS

BRISTOL 4* or similar

PLOVDIV: BW PREMIER 4*, LANDMARK

CREEK 4* or similar

VELIKO TARNOVO: RAYA GARDEN 4*,

YANTRA GRAND 4* or similar

BUCHAREST: GOLDEN TULIP TOWN 4*, NOVOTEL BUCHAREST 4* or similar

BRASOV: RAMADA BRASOV 4*, GH

BELVEDERE 4* or similar

SIBIU: RAMADA SIBIU 4*, PLAZA 35 4* or

similar

GROUP TOUR		
SEASON	PRICE PER PERSON IN DBL ROOM	
А	1.730 €	
В	1.620 €	

PRIVATE TOUR					
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax
Α	3.770 €	2.870 €	2.470 €	2.190 €	1.990 €
В	3.520 €	2.750 €	2.280 €	2.040 €	1.860 €

SEASON	STARTS (FLY IN SOF)	ENDS (FLY OUT OTP)
В	MARCH 29, 2024	APRIL 8, 2024
Α	APRIL 19, 2024	APRIL 29, 2024
Α	MAY 10, 2024	MAY 20, 2024
Α	MAY 31, 2024	JUNE 10, 2024
Α	JUNE 21, 2024	JULY 1, 2024
Α	JULY 12, 2024	JULY 22, 2024
Α	AUGUST 2, 2024	AUGUST 12, 2024
Α	AUGUST 23, 2024	SEPTEMBER 2, 2024
Α	SEPTEMBER 13, 2024	SEPTEMBER 23, 2024
Α	OCTOBER 4, 2024	OCTOBER 14, 2024
В	OCTOBER 25, 2024	NOVEMBER 4, 2024

NOVEMBER 15, 2024

DEPARTURE DATES

PRICE INCLUDES:

- · All transfers as per itinerary
- · English speaking tour leader
- Accommodation in 4* hotels on BB basis
- 5 × lunch
- 1× farewell dinner
- Entrance to Museum of Socialist
 Arts
- · Entrance to Rila Monastery

- \cdot $\,$ Entrance to Thracians tomb
- · Entrance to Museum of Roses

NOVEMBER 25, 2024

- · Entrance to Peles castle
- Entrance to Bran castle
- Entrance to Curtea de Arges monastery
- Tourist tax

SGL ROOM SUPPLEMENT: 450 € DINNER IN HOTELS: 225 €



GREEN HEART OF EUROPE AND BLUE PEARL OF ADRIATIC (LAND & SEA)

12 DAYS/ 11 NIGHTS

Discover Slovenia, the green heart of Europe, visit famous national park Plitvice lakes and enjoy a deluxe cruise on Adriatic sea

DAY 1: ARRIVAL TO LJUBLJANA

Welcome to green heart of Europe. Meet with your tour director, and transfer to Ljubljana. Check in hotel and overnight in Ljubljana.

DAY 2: LJUBLJANA

Start your day with romantic visit of beloved Slovenian capital, Ljubljana. Your guide will take you around and show you most important attractions, such as Preseren's square, Triple bridge, fish market, town hall and many others. To wrap up the whole Ljubljana story, you will also take funicular up to the castle hill, to learn more about Ljubljana and Slovenia's history and of course admire amazing view from the top. Afternoon will be free at leisure to enjoy this beloved city on your own. Overnight in Ljubljana.

DAY 3: BLED & TRIGLAV NP

Time for Alpine fairy-tale! With immense natural beauty, Bled, together with its surroundings and

magnificent lake with an island, ranks among the most beautiful alpine resorts of the world. Amazing castle on the cliff is offering stunning views of the region, while island in the middle of the lake can be visited with traditional boat called "pletna". Free time for lunch, continue to the largest alpine lake in Slovenia – lake Bohinj. You will take a funicular to Mt Vogel top, where your breath will be taken away by unforgettable views of Triglav NP. Some free time to admire its natural beauty and relax on the lake shore. In the afternoon return to hotel and enjoy free time in Alpine world. Overnight in Ljubljana.

DAY 4: POSTOJNA CAVE - ZAGREB

Discover the magical underworld of Slovenia and enter the queen of caves – Postojna cave, the only cave in the world with a train in it. The cave offers a unique experience of the underworld and will absolutely leave you speechless. Some free time for lunch and then drive to Zagreb, impressive capital

of Croatia. Upon arrival guided walking tour of its historical capital Zagreb composed of the Gornji Grad and Kaptol, will show medieval urban complex of churches, palaces, museums, galleries and government buildings popular sightseeing spots of the city. Rest the of the day will be free at leisure. Overnight in Zagreb.

DAY 5: PLTIVICE - SPLIT (embarking) B, L, D

One of the most photogenic natural parks is waiting for you! Daily trip to Plitvice national park will absolutely take your breath away! With its exceptional natural beauty, this area has always attracted nature lovers, and already on 8 April 1949, it was proclaimed Croatia's first national park. A UNESCO World Heritage Site is considered one of the most spectacular natural phenomena with 16 emerald-turquoise lakes that are connected to each other by a fabulous system of waterfalls. Free time in afternoon to enjoy pristine nature. In the late afternoon arrive to Split. Stroll the streets and

learn many interesting facts that make this unique town's history full of intrigue. Take part in the story of this more than 1700-year-old town, founded by the Roman emperor Diocletian who chose this beautiful place as his retirement residence. After the tour, embark the ship and start with cruise adventure.

Welcome dinner aboard the ship and your cruise manager will introduce you to the entire crew.

DAY 6: SPLIT-BOL - STARI GRAD

Early in the morning, while breakfast is served, we set sail for the island of Brač. Before lunch on board, you will have time to enjoy a swim stop at the world famous Zlatni Rat beach. After the swim stop, we continue on our way towards the town of Stari Grad on the island of Hvar, where we arrive in the early hours of the afternoon. After arrival, you will have some free time to enjoy Stari Grad at your own pace. Later in the afternoon we will visit the UNESCO protected Stari Grad Plain, where you will have the opportunity to enjoy a beautiful sunset, local wine and traditional "peka" dinner of the Hora estate, surrounded by olive groves and fields of lavender. Overnight in Stari Grad.

DAY 7: STARI GRAD - VIS

Early in the morning, while breakfast is served, we set sail for the island of Vis. With lunch served on board, we will enjoy a swim stop at the Paklinski Islands. The island of Vis, formerly a major naval base, was closed to tourists from 1945 until the breakup of Yugoslavia

in the 90's, which helped preserve the authentic appearance of its villages. We will arrive in Vis in the afternoon and you will be free to explore the quaint town and enjoy its many treasures. Overnight in Vis.

DAY 8: VIS- BLUE CAVE - KORČULA

Early in the morning we set sail for the island of Korčula, rich in vineyards, olive groves and small villages with numerous bays and coves. Swim stop in one of the peaceful bays, perfect to enjoy the beautiful atmosphere of the unspoiled nature, lush vegetation and crystal clear sea. Lunch on board. Afternoon arrival in Korčula. This medieval "little Dubrovnik", said to be the birthplace of Marco Polo, has an ancient atmosphere and we will enjoy getting to know it on an interesting tour along its winding streets. After the tour, make the best of some free time and sip a glass of local wine or coffee at an outdoor cafe, take a dip in the sea or just continue walking the streets. Overnight in Korčula.

ΒI

B,L,D

B. L. T

DAY 9: KORČULA-MLJET

(B, L)

B. L

Today we sail to Mljet -the most forested island in the Adriatic and one of the most beautiful pearls of the Mediterranean. Mljet is also well known for its two salted lakes - Veliko and Malo Jezero located at the north end of the island. The Benedictine monastery, situated on the island of St. Mary on Veliko Jezero, one of the most beautiful locations in the area, is also the most visited spot and symbol of the National Park. Join the cruise manager on this magnificent tour and find out why the Greek hero Ulysses considered it his favorite holiday spot. Return to the ship followed by captain's dinner aboard. Overnight In port Pomena.

DAY 10: MLJET-SLANO

Early in the morning we depart to Slano, a small town indented into a 2km long bay. From here we will start our gastro adventure towards Ston, the gastronomic center of the county. This town with the longest walls in Europe is situated near Dubrovnik and is surrounded by breathtaking

scenery which, together with the picturesque city architecture, forms a harmonic entity. Once there we will visit an oyster farm where you will learn how oysters and mussels are cultivated in this region, and why they are so delicious. You will enjoy a rustic oyster and mussel tasting with local wine under the shade of the trees. Overnight in Slano.

DAY 11: SLANO - ELAPHITI ISLANDS - DUBROVNIK (disembarking)

Early in the morning we depart to Elaphiti Islands with plenty of time for swimming along the way. As we continue our journey towards Dubrovnik, enjoy the lunch while sailing alongside the old city walls. This is the perfect time for you to make some magnificent photos and memories that will last a lifetime. After docking join a guided tour of the Old Town. After visiting this stunningly intact walled city on the Adriatic Sea coast, you will have the opportunity to experience the best things this town has to offer by yourself. Overnight in Dubrovnik

DAY 12: DUBROVNIK

After breakfast, it's time to disembark. Free time until transfer to APT for flight back home.

SIGHTSEFING TOURS INCLUDED:

- LJUBLJANA
- BLED & LAKE BOHINJ
- ZAGREB
- PLITVICE SPLIT
- HVAR
- KORČULA
- MLJET
- DUBROVNIK

PREDICTED HOTELS:

LJUBLJANA: RADISSON BLU PLAZA 4*, UNION HOTEL 4* or similar ZAGREB: HOTEL INTERNATIONAL 4*,

HOTEL PANORAMA 4* or similar

GROUP TOUR		
SEASON	PRICE PER PERSON IN DBL ROOM	
Α	2.720 €	
В	2.500 €	

PRIVATE TOUR								
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax			
А	4.850 €	3.930 €	3.460 €	3.190 €	2.990 €			
В	4.380 €	3.560 €	3.150 €	2.920 €	2.740 €			

GROUP TOUR					
SEASON	PRICE PER PERSON IN DBL ROOM				
А	2.720 €				
В	2.500 €				

PRIVATE TOUR							
SEASON	2 pax	3 рах	4 pax	5 pax	6 pax		
А	4.850 €	3.930 €	3.460 €	3.190 €	2.990 €		
В	4.380 €	3.560 €	3.150 €	2.920 €	2.740 €		

PRICE INCLUDES:

- All transfers as per itinerary
- English speaking tour leader
- 4 × overnight in 4* hotels on BB basis
- Accommodation in double/twin cabin with ensuite bathroom on one of our luxury ships
- Welcome dinner on board day 1
- Half Board daily (breakfast and lunch or dinner 3 course - according to the itinerary
- · Captain's dinner Fresh fruit available daily on board
- Funicular ride and entrance to Ljubljana castle
- · Entrance to Bled castle
- Funicular ride to Mt Vogel
- Entrance to Plitvice NP
- · Oyster tasting Ston
- · Blue Cave entrance fee · Stari Grad Plain excursion with dinner at

SEASON ENDS (FLY OUT DBV) STARTS (FLY IN LJU) MAY 4, 2024 R APRIL 23, 2024 MAY 18, 2024 MAY 7, 2024 Α JUNE 1, 2024 Α MAY 21, 2024 JUNE 15, 2024 Α JUNE 4, 2024 JUNE 29, 2024 Α JUNE 18, 2024 JULY 13, 2024 Α JULY 2, 2024 JULY 27, 2024 JULY 16, 2024 Α AUGUST 10, 2024 Α JULY 30, 2024 AUGUST 24, 2024 Α AUGUST 13, 2024 SEPTEMBER 7, 2024 AUGUST 27, 2024 Α SEPTEMBER 21, 2024 В **SEPTEMBER 10, 2024** OCTOBER 5, 2024 В SEPTEMBER 24, 2024

DEPARTURE DATES

- · the Hora estate
- Tourist tax
- Luggage handling
- Daily cabin service
- Free WiFi onboard

SINGLE ROOM/CABIN: 1.550 € 4 × DINER IN HOTELS: 130 € MAIN DECK CABINE: 350 €

PALMA INCOMING TERMS & CONDITIONS

1. GENERAL CONDITIONS

The general conditions for offering services are part of the contract in other words the invoice, between PALMA d.o.o., Tour Operator & DMC, Lilekova 5, 3000 Celje, ID 5422086 as a Tour Operator and the traveler who accepts the arrangement offered. Everything that is listed in the general conditions represents a legal commitment for the travelers, as well as for PALMA d.o.o.. When making a booking, traveler confirms that he has the authority to accept these conditions on his behalf and on behalf of all members of the group and further, if one is making a booking for more than one person, that he is responsible for all payments due from each and every member of the group for whom he is making a booking.

2. OFFERS

Tour Operator ensures services according to the information published and valid at the time of the confirmation of reservation, and according to the description and travel period in accordance with confirmed reservations except in circumstances beyond our control such as illness of the service provider or his/her immediate family, outstanding circumstances which cannot be foreseen nor eliminated (natural disasters such as earthquakes, floods, sanitary disruptions, fires, droughts, wars, strike, terrorist actions and limitations issued by the government mobilization, country exit ban).

3. PRICES

Prices are informative. Prices and taxes are currently in force and subject to availability. Rates are per person, based on two persons sharing a room, including breakfast unless otherwise mentioned. All rates are subject to change without prior notice due to increases imposed by hotel, airlines, currency fluctuation and fuel surcharges.

4. RESERVATION

All reservations must be made by electronic form or by email or Palma's website. By confirming a reservation, the traveler confirms that he/she is aware of the General Terms and conditions of the travel services and fully comprehends and accepts these terms which are binding for both the Traveler and the tour operator. To guarantee the reservation a 30% deposit is required, final balance is up to 30 days before arrival. For bookings made within 30 days of arrival, full payment is required. It is the traveler's responsibility to ensure that any information which they give to tour operator is accurate and that information which is given to them by a tour operator is passed on.

Inquires and accommodation reservations can be made via email, in writing or in person at any of the tour operator's branch offices as well as at the offices of our partner travel agencies.

The Tour Operator provides the traveler with the appropriate materials in electronic form, presenting all relevant information regarding the trip, and provides or points out the general terms and conditions of the trip which are an integral part of this Agreement. The traveler is obligated to provide any information required for the reservation process.

The service provider reserves the right to withhold service to the Traveler if the Traveler brings a pet to the accommodation without previously notifying the Agency or the service provider. In this case, the Tour Operator is not obligated to accept complaints made by the traveler on the quality of the booked accommodation or services.

5. BOOKING CONFIRMATION

Upon receiving a booking and deposit, we will send you written confirmation. With written confirmation we guarantee all services as per our program.

6. PAYMENT

A 30% deposit is required at booking of a product from the Escorted tour catalogue. The rest of the payment- must be received at least 30 days before arrival. The tour operator has the right to cancel a reservation in case the payment has not been received within the agreed terms. Payment can be made by a bank transfer or by credit card.

The paying and recipient bank transfer fees are covered entirely by the client.

7. ACCOMODATION

The offered accommodation units are described in accordance with the official categorization of the proper authority, as well as the actual state of the unit at the time of its publication. The standards of the accommodation, food, services and the like vary depending on the destination/country and are not subject to comparison. The information provided to the traveler at the point of sale does not obligate the Tour Operator any more than the information stated on the web pages of www.palma-travel. eu or in the catalogue or other printed materials of the Tour Operator.

Please note that the standard policy is that rooms are usually available for check in after 2 PM. Early check in needs to be advised in advance and is subject to availability.

8. OBLIGATIONS OF THE TOUR OPERATOR

The Agency's obligation is providing services as well as selecting the service provider while taking into consideration the rights and interests of travelers in accordance with the traditions of the tourism industry. The Agency will fulfill all the above mentioned obligations as described, except in circumstances beyond its control (Article 2) in which the Agency will proceed as stated in Article 12.

9. OBLIGATIONS OF THE TRAVELLER

The traveler is obligated to:

- Have valid travel documentation
- Respect and abide by all customs and foreign exchange regulations of the destination country
- Respect and abide by all customs and foreign exchange regulations as well as the laws and other regulations of the Republic of Slovenia as well as other countries through which he/she passes through or resides in. Inquire whether or not he/she requires a visa for the destination country as well as neighboring countries. In the event the traveler is unable to continue the trip as a result of being in direct violation of these regulations, the traveler is responsible for all related expenses.
- Abide by the house rules of the accommodation unit as well as cooperate with the service provider in a well-intentioned manner.
- Present the service provider in the document proving paid service (voucher received via e-mail or fax).
- Announce the intention of bringing a pet into the accommodation unit, even if the accommodation unit is described as a pet friendly accommodation, as well as announce the type and size of the pet.

10. TRAVEL DOCUMENTS

Each traveler is responsible for carrying a valid passport and for possessing the required visa. The agency is not liable for any consequences that the absence of travel documents, etc. may have if travelers fail to inform the tour operator of such issues.

11. LUGGAGE

The tour operator is not responsible for loss, theft or damage to the luggage during the trip, including during luggage handling during hotel-airport or vice versa transfers.

12. TRAVEL INSURANCE

We strongly advise travelers to take out travel insurance covering the costs of accidents or death, treatment of illnesses, transport home and loss or damage of luggage and similar.

13. RESERVATION CHANGES

Every change in the reservation has to be previously confirmed and agreed from the agency.

14. CANCELLATIONS

In the event the traveler wishes to change or cancel a confirmed reservation he/she must do so in writing (via e-mail or fax). Changes or cancellations by telephone are not permitted and will not be accepted. In the event that the traveler should request to make a change or cancel a confirmed reservation, the date on which the written cancellation is received, during regular Tour Operator's working hours, will represent the basis for the cost calculation. If the written cancellation is received outside regular Tour Operator's working hours, the cancellation date which will represent the ground for calculating cancellation costs will be the following working day of the tour operator.

The cancellation charges will be calculated as follows (unless agreed otherwise):

More than 45 days before arrival date, deposit 10% of the total amount

- 44 30 days before arrival date, 30% of the total amount 29 15 days before arrival date, 70% of the total amount
- 14 0 days before arrival date, 100% of the total amount.
- In the case of no-show, all reserved services will be charged.

COVID - 19 special regulations

The client/tour operator may cancel the reservation any time ad without any penalties in case restrictions and government measurements due to the COVID 19 /prohibited travelling in/out of the country, lock down, measurements which could effected normal us of service.

15. COMPLAINTS

Each traveler - reservation holder has a right to file a complaint if the paid services was not provided. If the services provided are not satisfactory, the passenger is required to immediately notify the Tour Operator about the inadequate service and file a complaint on the day of his/her arrival at the location of the service provider and to inform the Tour Operator office by email at incoming@palma.si or by phone at $\pm 386\,1\,24\,43\,670$ (customer service working hours). The traveler is obligated to cooperate with the Tour Operator's representative as well as with the service provider in a well-intentioned manner so that the cause of the complaint can be resolved. If upon arrival the traveler is not satisfied with the state of the accommodation and leaves the accommodation on his own initiative and finds another accommodation without giving the Tour Operator a chance to resolve the issue, correct the cause of the discontent, or find other accommodation for the traveler, the traveler does not have a right to request a refund or make a claim for compensation, regardless of the fact that his/her reasons were justified or not.

The traveller should accept the proposed solution which corresponds with the service rendered on the spot, the Tour Operators will not take additional complaints into consideration or respond to them.

If the problem is not resolved on the spot following an intervention, the traveler is obligated to submit a written complaint along with supporting documents as well as any photographs to support the complaint to the agency by e-mail at incoming@palma.si or by post mail no later than 60 days following the return of the traveler from his/her trip. The Agency shall only take into consideration fully documented complaints which are received within the 60-day deadline.

The agency is obligated to make a written solution to the complaint within 8 days of receipt of the written complaint. The agency can postpone the deadline in order to collect the evidence and check the claim quotes with the service provider but not for more than 8 days. The agency will take into consideration only those claims whose cause could not be resolved on the spot.

The Tour Operator cannot be held responsible for climate conditions, cleanliness, and the temperature of the sea, nor for other similar situations and events which can result in the dissatisfaction of travelers and are not a direct result of the accommodation unit (for example, bad weather, improperly maintained beaches, crowds, lost or stolen property and such).

If the traveler decides to book the special LAST MINUTE deal, then he accepts all risks of such travel. These journeys include the uncertainty of the facts upon which the agency cannot influence, and the traveler primarily due to the price accepted such a trip and therefore has no right of complaint to the agency.

16. THE AGENCY'S RIGHT TO CHANGES AND CANCELLATIONS

The Tour Operator reserves the right to make changes of reservations in the event of circumstances which cannot be predicted, avoided or eliminated (see Article 2). A reserved accommodation unit can only be changed with prior notification to the traveler for an accommodation unit of the same category or of a higher category and at the price at which the traveler confirmed the reservation. If the replacement accommodation is only possible in a higher-category unit where the price is 15% higher than the price of the paid reservation, the Tour Operator reserves the right to charge the traveler for the difference in agreement with the traveler. In the event a replacement accommodation unit cannot be arranged, the Travel Operator reserves the right to cancel the reservation and notify the traveler prior to the beginning of the service and guarantees a full refund of the paid amount. If the Tour Operator cancels a reservation, the traveler is not entitled to any compensation from the Tour Operator and the Tour Operator is only obligated to refund the amount paid to the Tour Operator's account. If an adequate replacement unit is not available on the day of the commencement of the service, the Tour Operator will make an effort to provide the traveler with information on possible alternative arrangements

17. PERSONAL INFORMATION

The traveler provides personal information of his/her own free will. Personal information is required for processing requested services. The same information shall be used for intercommunication. The Tour Operator is under obligation that the personal information about the traveler will not be taken out of the country or given to a third party except for the purpose of carrying out requested services. The personal information will be kept in a database in accordance with the Management's decision on the method used for collecting, processing and securing personal information. With the acceptance of these General Terms, the traveler gives permission for his/her personal information to be used for promotional offers of the Agency.

18. LIABILITY

The liability of Palma d.o.o. is limited. The tour operator will not accept any responsibility in the event of delay or changes in schedules, defaults or over bookings of hotels, sickness, death, weather changes & conditions, strikes, war, political instability, quarantine and other causes beyond our control. We reserve the right to vary itineraries in order to improve the itinerary, to the travelers enjoyment and advantage.

19. COURT JURISDICTION

The Traveler and the Tour Operator will aim to settle possible law suits in the application of this Agreement and, if an agreement cannot be reached the issue will become subject to the decision of the Celje Court jurisdiction, under the authority of the laws of the Republic of Slovenia.

NOTE

Paying a deposit or payment in full signifies that the traveler fully comprehends and accepts the aforementioned terms.

